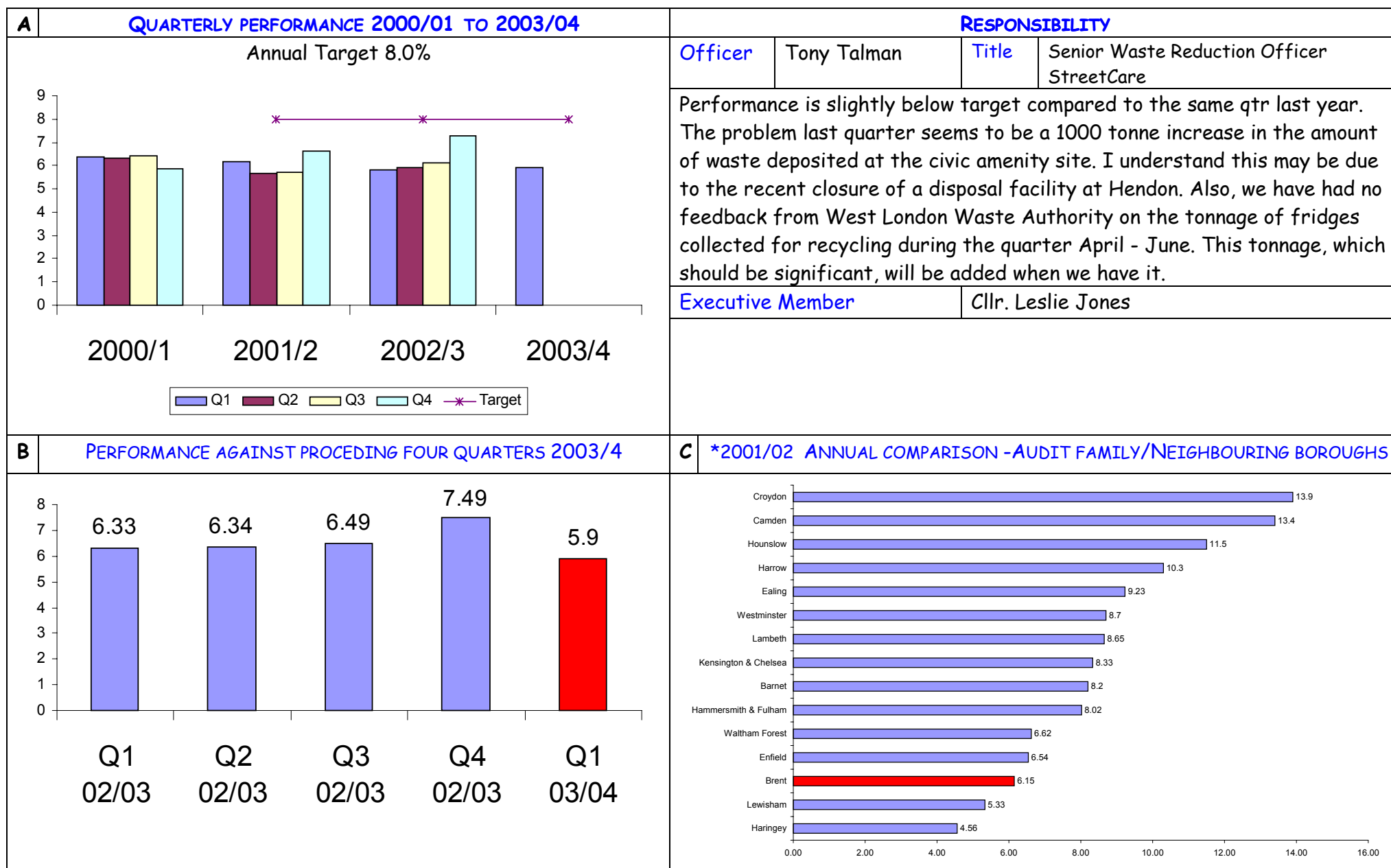


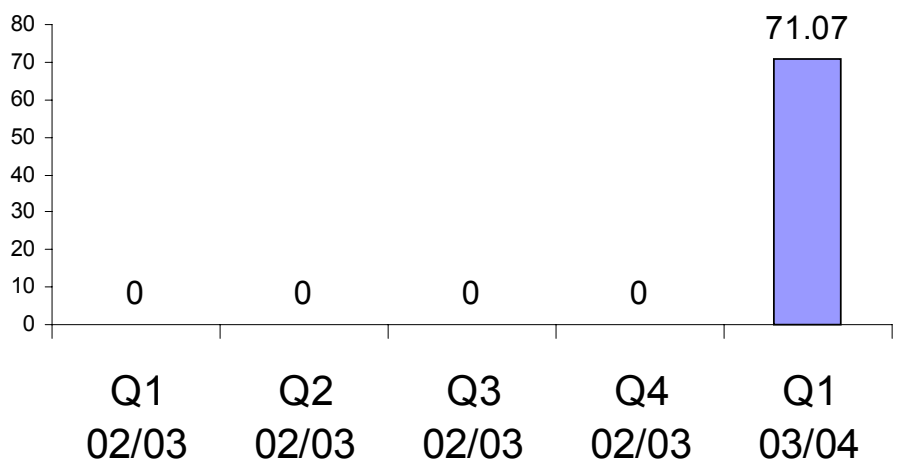
BV 82a % Household waste Recycled

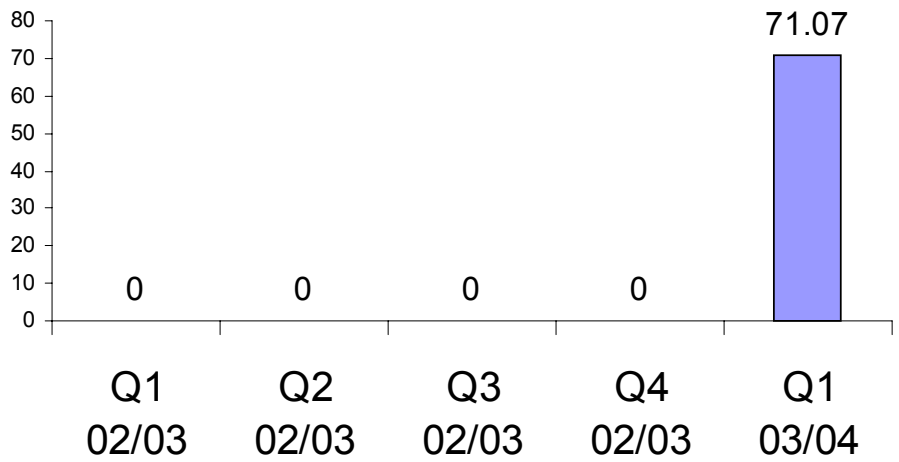
DIRECTOR RICHARD SAUNDERS



BV 99 I Road accident casualties - killed/serious injury

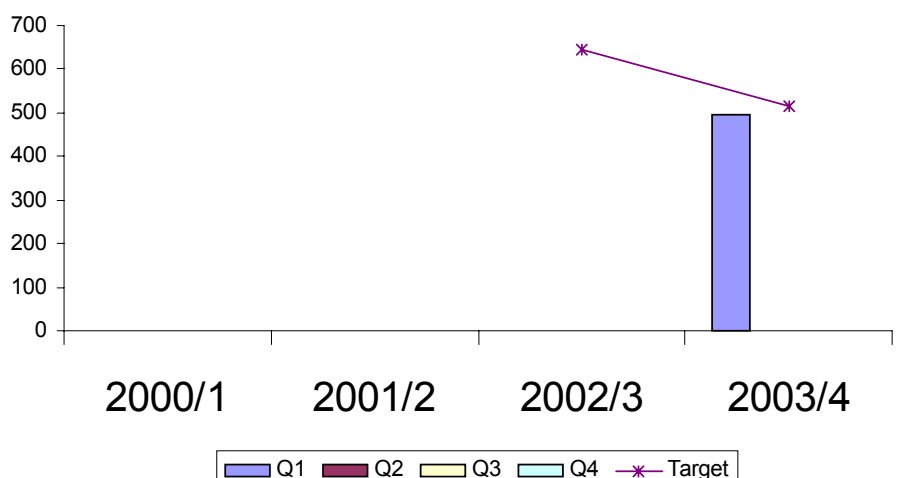
DIRECTOR RICHARD SAUNDERS

A	QUARTERLY PERFORMANCE 2000/01 TO 2003/04	RESPONSIBILITY															
	<div>Annual Target 83.80</div>  <table><thead><tr><th>Quarter</th><th>Performance</th></tr></thead><tbody><tr><td>Q1 02/03</td><td>0</td></tr><tr><td>Q2 02/03</td><td>0</td></tr><tr><td>Q3 02/03</td><td>0</td></tr><tr><td>Q4 02/03</td><td>0</td></tr><tr><td>Q1 03/04</td><td>71.07</td></tr></tbody></table>	Quarter	Performance	Q1 02/03	0	Q2 02/03	0	Q3 02/03	0	Q4 02/03	0	Q1 03/04	71.07	Officer	Nanji Bhudia	Title	Prin Eng Accident Analysis Transportation Unit
		Quarter	Performance														
		Q1 02/03	0														
Q2 02/03	0																
Q3 02/03	0																
Q4 02/03	0																
Q1 03/04	71.07																
This is the first time that this has been reported as a quarterly indicator. As a result of the external data collection process (data is supplied from The London Accident Unit) the data is reported retrospectively and is in fact 18 months old. As a result of targeting accident hotspots with traffic calming measures accidents are reducing. To get some idea of this trend in the year 2000/01 the annual figure was 90.91, in 2001/02 it fell to 83.94 and 2002/03 it reduced again to 73.03.																	
		Executive Member		Cllr. Leslie Jones													

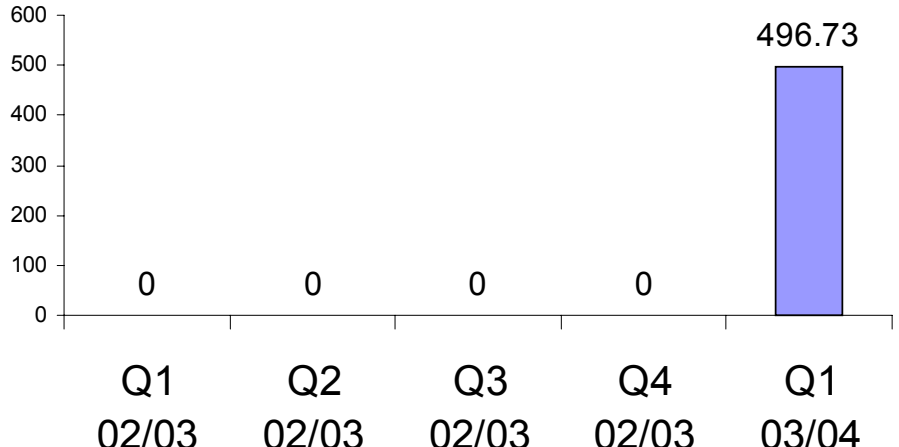
B	PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 2003/4	C	*2001/02 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGHGS												
 <table><thead><tr><th>Quarter</th><th>Performance</th></tr></thead><tbody><tr><td>Q1 02/03</td><td>0</td></tr><tr><td>Q2 02/03</td><td>0</td></tr><tr><td>Q3 02/03</td><td>0</td></tr><tr><td>Q4 02/03</td><td>0</td></tr><tr><td>Q1 03/04</td><td>71.07</td></tr></tbody></table>		Quarter	Performance	Q1 02/03	0	Q2 02/03	0	Q3 02/03	0	Q4 02/03	0	Q1 03/04	71.07	No comparison is available as the published data is split both by the types of road user and by the category of either killed/ serious injury or slight injury	
Quarter	Performance														
Q1 02/03	0														
Q2 02/03	0														
Q3 02/03	0														
Q4 02/03	0														
Q1 03/04	71.07														

BV 99 ii Road accident casualties - slight injury

DIRECTOR RICHARD SAUNDERS

A	QUARTERLY PERFORMANCE 2000/01 TO 2003/04	RESPONSIBILITY													
	<div>Annual Target 515.56</div>  <table border="1"><thead><tr><th>Quarter</th><th>Performance</th></tr></thead><tbody><tr><td>2000/1</td><td>0</td></tr><tr><td>2001/2</td><td>0</td></tr><tr><td>2002/3</td><td>0</td></tr><tr><td>2003/4</td><td>496.73</td></tr></tbody></table>	Quarter	Performance	2000/1	0	2001/2	0	2002/3	0	2003/4	496.73	Officer	Nanji Bhudia	Title	Prin Eng Accident Analysis Transportation Unit
		Quarter	Performance												
		2000/1	0												
2001/2	0														
2002/3	0														
2003/4	496.73														
This is the first time that this has been reported as a quarterly indicator and as with BV 99 I, to get some idea of the trend, injuries in 2000/01 totalled 564.17, by the year 2002/03 they had fallen to 517.04.															
		Executive Member		Cllr. Leslie Jones											

B	PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 2003/4	C	*2001/02 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGHS
	No comparison is available as the published data is split both by the types of road user and by the category of either killed/ serious injury or slight injury		



Quarter	Performance
Q1 02/03	0
Q2 02/03	0
Q3 02/03	0
Q4 02/03	0
Q1 03/04	496.73

BV 109a Planning major applications agreed within in 13 weeks

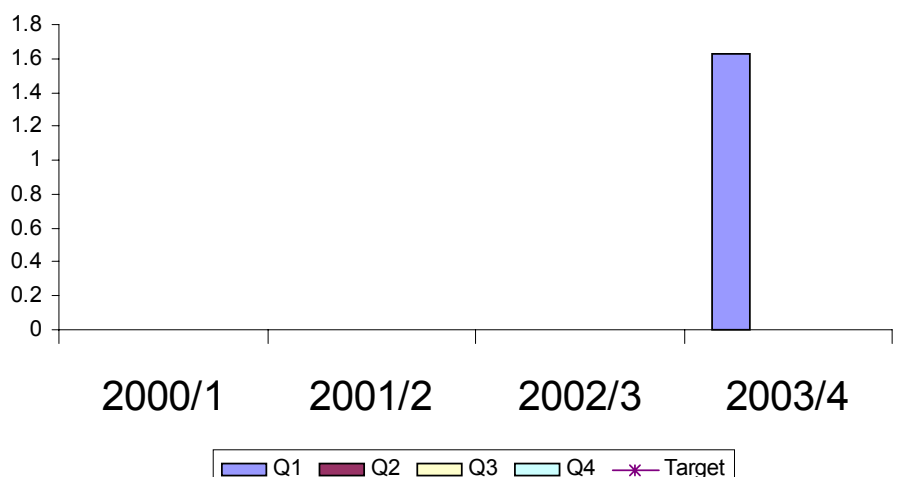
DIRECTOR RICHARD SAUNDERS

A	QUARTERLY PERFORMANCE 2000/01 TO 2003/04		RESPONSIBILITY																	
	<div>Annual Target 50.0%</div> <table><thead><tr><th>Quarter</th><th>Performance (%)</th></tr></thead><tbody><tr><td>2002/3 Q1</td><td>23</td></tr><tr><td>2002/3 Q2</td><td>5</td></tr><tr><td>2002/3 Q3</td><td>33</td></tr><tr><td>2002/3 Q4</td><td>42</td></tr><tr><td>2003/4 Q1</td><td>79</td></tr><tr><td>Target</td><td>50.0</td></tr></tbody></table>		Quarter	Performance (%)	2002/3 Q1	23	2002/3 Q2	5	2002/3 Q3	33	2002/3 Q4	42	2003/4 Q1	79	Target	50.0	Officer	Jeanette Collins	Title	Admin Manager Planning Service
			Quarter	Performance (%)																
	2002/3 Q1	23																		
2002/3 Q2	5																			
2002/3 Q3	33																			
2002/3 Q4	42																			
2003/4 Q1	79																			
Target	50.0																			
Performance has improved both over the last quarter and the same quarter for 2002/03. The planning target is 50% but the government target is 60% on this indicator.																				
		Executive Member		Cllr. Leslie Jones																

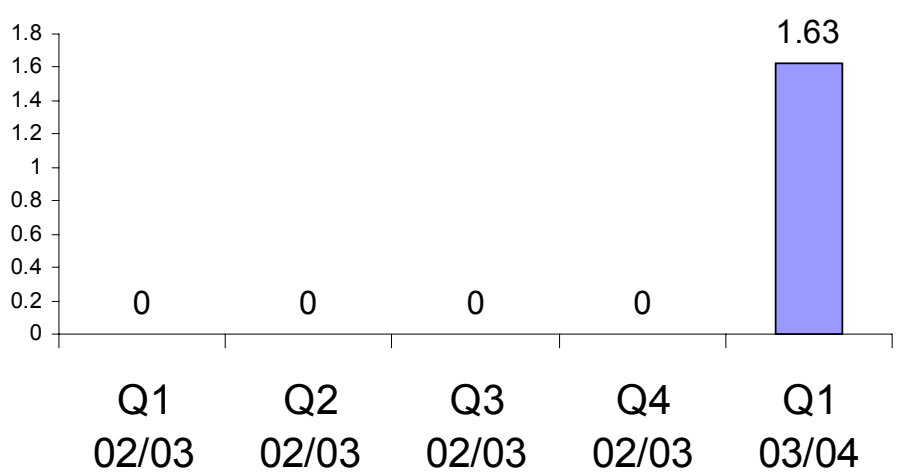
B	PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 2003/4		C	*2001/02 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGH											
	<table><thead><tr><th>Quarter</th><th>Performance (%)</th></tr></thead><tbody><tr><td>Q1 02/03</td><td>23</td></tr><tr><td>Q2 02/03</td><td>5</td></tr><tr><td>Q3 02/03</td><td>33</td></tr><tr><td>Q4 02/03</td><td>42</td></tr><tr><td>Q1 03/04</td><td>79</td></tr></tbody></table>			Quarter	Performance (%)	Q1 02/03	23	Q2 02/03	5	Q3 02/03	33	Q4 02/03	42	Q1 03/04	79
Quarter	Performance (%)														
Q1 02/03	23														
Q2 02/03	5														
Q3 02/03	33														
Q4 02/03	42														
Q1 03/04	79														

BV 187 (VS 504) Condition of Footways (Measures the percentage of footpaths needing repairs)

DIRECTOR RICHARD SAUNDERS

A	QUARTERLY PERFORMANCE 2000/01 TO 2003/04	RESPONSIBILITY																																	
	<div>Annual Target</div>  <table border="1"><thead><tr><th>Quarter</th><th>Q1</th><th>Q2</th><th>Q3</th><th>Q4</th><th>Target</th></tr></thead><tbody><tr><td>2000/1</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td></tr><tr><td>2001/2</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td></tr><tr><td>2002/3</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td></tr><tr><td>2003/4</td><td>1.63</td><td>0</td><td>0</td><td>0</td><td>0</td></tr></tbody></table>	Quarter	Q1	Q2	Q3	Q4	Target	2000/1	0	0	0	0	0	2001/2	0	0	0	0	0	2002/3	0	0	0	0	0	2003/4	1.63	0	0	0	0	Officer	Pat Collins	Title	Performance Manager (Highways Maintenance)
		Quarter	Q1	Q2	Q3	Q4	Target																												
		2000/1	0	0	0	0	0																												
2001/2	0	0	0	0	0																														
2002/3	0	0	0	0	0																														
2003/4	1.63	0	0	0	0																														
This indicator is based on the collection and analysis of Detailed Visual Inspection (DVI) measurements. These inspections cover different footway types and the defects associated with the type of footways. However not all defects are measured only those over the threshold as laid out in the National rules and Parmeters Code of Practice Essentially this indicator measures the percentage of footways in poor condition.																																			
		Executive Member		Cllr. Leslie Jones																															

B	PERFORMANCE AGAINST PROCEDING FOUR QUARTERS 2003/4	C	*2001/02 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGHS
	No comparison data available		

 <table border="1"><thead><tr><th>Quarter</th><th>Q1</th><th>Q2</th><th>Q3</th><th>Q4</th><th>Q1</th></tr></thead><tbody><tr><td>02/03</td><td>0</td><td>0</td><td>0</td><td>0</td><td>1.63</td></tr></tbody></table>					Quarter	Q1	Q2	Q3	Q4	Q1	02/03	0	0	0	0	1.63
Quarter	Q1	Q2	Q3	Q4	Q1											
02/03	0	0	0	0	1.63											

DIRECTOR RICHARD SAUNDERS

A	QUARTERLY PERFORMANCE 2000/01 TO 2003/04	RESPONSIBILITY				
	Annual Target	Officer	Neal St Lewis	Title	Operations Manager StreetCare	
	No data as yet available	This is a new PI and the results from ENCAMS should be available next quarter. ENCAMS stands for Environmental Campaigns. It is a national environmental charity that is concerned with litter abatement and with improving the quality of local environments. The organisation carries out a number of surveys on behalf of Local Authorities and Government Departments. The surveys and techniques it employs have been developed over fourteen years and are designed to provide the basis for a community-based programme of managing and improving local environments. This survey is only carried out every 4 months				
		Executive Member		Cllr. Leslie Jones		
B	PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 2003/4	C	*2001/02 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGHs			
	No data as yet available	No comparison data available				

VS 507 Total number of visits to sports and leisure facilities

DIRECTOR RICHARD SAUNDERS

A	QUARTERLY PERFORMANCE 2000/01 TO 2003/04	RESPONSIBILITY																																	
	<div>Annual Target None set</div> <table><caption>Quarterly Performance Data (2000/01 to 2003/04)</caption><thead><tr><th>Year</th><th>Q1</th><th>Q2</th><th>Q3</th><th>Q4</th><th>Target</th></tr></thead><tbody><tr><td>2000/01</td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>2001/02</td><td></td><td></td><td></td><td></td><td></td></tr><tr><td>2002/03</td><td>171837</td><td>208568</td><td>158041</td><td>201546</td><td></td></tr><tr><td>2003/04</td><td>228571</td><td></td><td></td><td></td><td></td></tr></tbody></table>	Year	Q1	Q2	Q3	Q4	Target	2000/01						2001/02						2002/03	171837	208568	158041	201546		2003/04	228571					Officer	Sue Harper	Title	Assistant Director Parks, Sports & Cemeteries
		Year	Q1	Q2	Q3	Q4	Target																												
		2000/01																																	
2001/02																																			
2002/03	171837	208568	158041	201546																															
2003/04	228571																																		
Performance has improved over last quarter and the same quarter last year. Following on from the Best Value Review of Parks & Sports performance will be looked at as part of the development of the sports strategy																																			
Executive Member		Cllr. Leslie Jones																																	

B	PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 2003/4	C	*2001/02 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGHs										
	<table><caption>Performance Against Preceding Four Quarters (2003/04)</caption><thead><tr><th>Quarter</th><th>Value</th></tr></thead><tbody><tr><td>Q1 02/03</td><td>171837</td></tr><tr><td>Q2 02/03</td><td>208568</td></tr><tr><td>Q3 02/03</td><td>158041</td></tr><tr><td>Q4 02/03</td><td>201546</td></tr><tr><td>Q1 03/04</td><td>228571</td></tr></tbody></table>		Quarter	Value	Q1 02/03	171837	Q2 02/03	208568	Q3 02/03	158041	Q4 02/03	201546	Q1 03/04
Quarter	Value												
Q1 02/03	171837												
Q2 02/03	208568												
Q3 02/03	158041												
Q4 02/03	201546												
Q1 03/04	228571												