

HOUSING SERVICES

BV 64 Private dwellings - returned to occupation

DIRECTOR MARTIN CHEESEMAN

A	QUARTERLY PERFORMANCE 2000/01 TO 2003/04	RESPONSIBILITY			
	Annual Target 730 New Units <				

BV 183a Average length of stay in bed & breakfast

DIRECTOR MARTIN CHEESEMAN

A	QUARTERLY PERFORMANCE 2000/01 TO 2003/04	RESPONSIBILITY			
	<div>Annual Target 6.0 weeks</div> <div>2000/12001/22002/32003/4</div> <div>Q1 Q2 Q3 Q4 * Target</div>	Officer	Helen Clitheroe	Title	Finance & Systems Manager Needs & Private Sector
		This indicator focuses on the average time in hostel accommodation of households where the duty to assist has ended. This is usually either because a permanent offer of housing has been accepted, or because the household has refused a permanent offer that the Council considers to be reasonable, and the Council's duty to the household has therefore been discharged. In the case of Brent, many of the households who spend time in hotel or hostel accommodation go on to spend three or more years in HALS type property, it can therefore be three or more years until Brent's duty to a household is ended. Therefore performance is being measured on households who may have been in hostels or B&B over three years ago. Work on Brent's two year B&B Action Plan began in 2002/03 and has agreed targets with ODPM for current households in this type of accommodation.			
		Executive Member		Cllr. Bobby Thomas	
B	PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 2003/4	C	*2001/02 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGHS		
<div>Q1 Q2 Q3 Q4 Q1</div> <div>02/03 02/03 02/03 02/03 03/04</div>		No comparison available			

BV 183b Average length of stay in hostels
DIRECTOR MARTIN CHEESEMAN

A	QUARTERLY PERFORMANCE 2000/01 TO 2003/04	RESPONSIBILITY																																	
	<div>Annual Target 6.0 weeks</div> <table border="1"><thead><tr><th>Quarter</th><th>Q1</th><th>Q2</th><th>Q3</th><th>Q4</th><th>Target</th></tr></thead><tbody><tr><td>2000/1</td><td>0</td><td>0</td><td>0</td><td>0</td><td>6.0</td></tr><tr><td>2001/2</td><td>0</td><td>0</td><td>0</td><td>0</td><td>6.0</td></tr><tr><td>2002/3</td><td>23</td><td>23</td><td>20</td><td>20</td><td>6.0</td></tr><tr><td>2003/4</td><td>38</td><td></td><td></td><td></td><td>6.0</td></tr></tbody></table>	Quarter	Q1	Q2	Q3	Q4	Target	2000/1	0	0	0	0	6.0	2001/2	0	0	0	0	6.0	2002/3	23	23	20	20	6.0	2003/4	38				6.0	Officer	Helen Clitheroe	Title	Finance & Systems Manager Needs & Private Sector
		Quarter	Q1	Q2	Q3	Q4	Target																												
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2002/3	23	23	20	20	6.0																														
2003/4	38				6.0																														
As with BV183a, this indicator measures the average stay of households in B&B where the Council's duty to assist has ended and therefore includes average times for households who left hostel accommodation up to three years ago. The data used shows that over 75% of the households included in the figures for BV183a and BV183b had left hostel or B&B accommodation before the start of the first quarter of 2003/04. Work on Brent's two year B&B Action Plan began in 2002/2003 aiming to reduce the number of households in hotel accommodation and the amount of time that they spend there. Brent has agreed specific targets with the Office of the Deputy Prime Minister, and receives grant funding to assist us to meet them.																																			
Executive Member		Cllr. Bobby Thomas																																	

B	PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 2003/4	C	*2001/02 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGHs
	No comparison available		

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DIRECTOR MARTIN CHEESEMAM

A	QUARTERLY PERFORMANCE 2000/01 TO 2003/04	RESPONSIBILITY			
	Annual Target 3.0%	Officer	Laura Murray	Title	Data Quality Officer Strategy & Regeneration
	No data available reported as an annual figure only	This indicator measures the change in the number of non decent homes managed by Brent Housing Partnership (BHP) as a proportion of the Council's total housing stock. The major works programme to bring all homes up to the decency standard is organised into three phases with approximately 1700 homes due to undergo works in Phase 1. The annual target for 2003/04 is a 3% reduction in the proportion of non-decent homes and BHP are undertaking works to ensure this target is met.			
		Executive Member		Cllr. Bobby Thomas	
B	PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 2003/4	C	*2001/02 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGHES		
	No data available reported as an annual figure only	No comparison available			

BV 185 Percentage of responsive repairs with appointments made and kept

DIRECTOR MARTIN CHEESEMAN

A	QUARTERLY PERFORMANCE 2000/01 TO 2003/04	RESPONSIBILITY			
	<div>Annual Target 95.0%</div> <div>2000/12001/22002/32003/4</div> <div>Q1Q2Q3Q4Target</div>	Officer	Roger Thompson	Title	Major Repairs Programme Manager Brent Housing Partnership
		Performance for the percentage of repairs having an appointment made and kept for the first quarter of 2003/04 stands at 96.3%, a reduction of over 2% from 99% for the same period last year. However results in this area are largely dependent on contractor performance and performance remains higher than the annual set target of 95%.			
		Executive Member		Cllr. Bobby Thomas	
B	PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 2003/4	C *2001/02 ANNUAL COMPARISON -AUDIT FAMILY/NEIGHBOURING BOROUGHs			
<div>Q102/03Q202/03Q302/03Q402/03Q103/04</div>		No comparison available			

