

BV	Definition	Performance per quarter	Comments on performance:												
49	Stability of children looked after by LA by reference to the % of children looked after on 31 March in any year with three or more placements during the year	<p style="text-align: center;">BV49</p> <table border="1"> <caption>Performance per quarter for BV49</caption> <thead> <tr> <th>Quarter</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>16.00%</td> </tr> <tr> <td>Q3 - 02/03</td> <td>7.40%</td> </tr> <tr> <td>Q2 - 02/03</td> <td>4.09%</td> </tr> <tr> <td>Q1 - 02/03</td> <td>1.69%</td> </tr> <tr> <td>Q4 - 01/02</td> <td>4.17%</td> </tr> </tbody> </table>	Quarter	Performance (%)	Q4 - 02/03	16.00%	Q3 - 02/03	7.40%	Q2 - 02/03	4.09%	Q1 - 02/03	1.69%	Q4 - 01/02	4.17%	01/02 Annual target 19% 02/03 Annual target 16%
Quarter	Performance (%)														
Q4 - 02/03	16.00%														
Q3 - 02/03	7.40%														
Q2 - 02/03	4.09%														
Q1 - 02/03	1.69%														
Q4 - 01/02	4.17%														
	Responsible Service Area Ronnie Fergusson		Response to any fluctuation in performance: <i>Annual target now met</i>												
BV	Definition	Performance per quarter	Comments on performance:												
54	Older people (aged 65 or over) helped to live at home per 1,000 population aged 65 or over	<p style="text-align: center;">BV 54</p> <table border="1"> <caption>Performance per quarter for BV54</caption> <thead> <tr> <th>Quarter</th> <th>Performance</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>73.17</td> </tr> <tr> <td>Q3 - 02/03</td> <td>68.22</td> </tr> <tr> <td>Q2 - 02/03</td> <td>66.4</td> </tr> <tr> <td>Q1 - 02/03</td> <td>71.9</td> </tr> <tr> <td>Q4 - 01/02</td> <td>70.07</td> </tr> </tbody> </table>	Quarter	Performance	Q4 - 02/03	73.17	Q3 - 02/03	68.22	Q2 - 02/03	66.4	Q1 - 02/03	71.9	Q4 - 01/02	70.07	01/02 Annual target 61.7 02/03 Annual target 72
Quarter	Performance														
Q4 - 02/03	73.17														
Q3 - 02/03	68.22														
Q2 - 02/03	66.4														
Q1 - 02/03	71.9														
Q4 - 01/02	70.07														
	Responsible Service Area Ros Howard Older People Service Unit		Response to any fluctuation in performance: <i>Annual target now met</i>												

BV	Definition	Performance per quarter	Comments on performance:												
55	<p>Clients receiving a review as a percentage of adult clients receiving a service</p> <p>Responsible Service Area</p> <p>Ros Howard Older People Service Unit Dianne Brown Physical Disability Unit Kofi Nyero Brent Learning Disability Service Dianna Warren Brent Mental Health Service</p>	<p>Performance per quarter</p> <table border="1"> <caption>Performance per quarter for BV 55</caption> <thead> <tr> <th>Quarter</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>49.50%</td> </tr> <tr> <td>Q3 - 02/03</td> <td>36.15%</td> </tr> <tr> <td>Q2 - 02/03</td> <td>21.82%</td> </tr> <tr> <td>Q1 - 02/03</td> <td>9.08%</td> </tr> <tr> <td>Q4 - 01/02</td> <td>44.75%</td> </tr> </tbody> </table>	Quarter	Performance (%)	Q4 - 02/03	49.50%	Q3 - 02/03	36.15%	Q2 - 02/03	21.82%	Q1 - 02/03	9.08%	Q4 - 01/02	44.75%	<p>01/02 Annual target 81% 02/03 Annual target 81%</p> <p>Response to any fluctuation in performance:</p> <p><i>As reported in Q3, performance is still well below the annual target of 81%, however we are above London average PAF (47%) for this indicator</i></p>
Quarter	Performance (%)														
Q4 - 02/03	49.50%														
Q3 - 02/03	36.15%														
Q2 - 02/03	21.82%														
Q1 - 02/03	9.08%														
Q4 - 01/02	44.75%														
56	<p>Percentage of items of equipment costing less than £1,000 delivered within 3 weeks</p> <p>Responsible Service Area</p> <p>Dianne Browne Physical Disability Unit</p>	<p>Performance per quarter</p> <table border="1"> <caption>Performance per quarter for BV 56</caption> <thead> <tr> <th>Quarter</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>71.47%</td> </tr> <tr> <td>Q3 - 02/03</td> <td>68.21%</td> </tr> <tr> <td>Q2 - 02/03</td> <td>80.64%</td> </tr> <tr> <td>Q1 - 02/03</td> <td>84.80%</td> </tr> <tr> <td>Q4 - 01/02</td> <td>91.07%</td> </tr> </tbody> </table>	Quarter	Performance (%)	Q4 - 02/03	71.47%	Q3 - 02/03	68.21%	Q2 - 02/03	80.64%	Q1 - 02/03	84.80%	Q4 - 01/02	91.07%	<p>01/02 Annual target 85% 02/03 Annual target 90%</p> <p>Response to any fluctuation in performance:</p> <p><i>The figure this quarter continues to be low against the annual target. Department investigating the reasons for this poor performance and targets to improve performance expected next financial year</i></p>
Quarter	Performance (%)														
Q4 - 02/03	71.47%														
Q3 - 02/03	68.21%														
Q2 - 02/03	80.64%														
Q1 - 02/03	84.80%														
Q4 - 01/02	91.07%														

BV	Definition	Performance per quarter	Comments on performance:												
58	The percentage of people receiving a statement of their needs and how they will be met	<p style="text-align: center;">BV 58</p> <table border="1"> <caption>Performance Data for BV 58</caption> <thead> <tr> <th>Quarter</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>69.30%</td> </tr> <tr> <td>Q3 - 02/03</td> <td>65.05%</td> </tr> <tr> <td>Q2 - 02/03</td> <td>61.08%</td> </tr> <tr> <td>Q1 - 02/03</td> <td>67.56%</td> </tr> <tr> <td>Q4 - 01/02</td> <td>61.57%</td> </tr> </tbody> </table>	Quarter	Performance (%)	Q4 - 02/03	69.30%	Q3 - 02/03	65.05%	Q2 - 02/03	61.08%	Q1 - 02/03	67.56%	Q4 - 01/02	61.57%	01/02 Annual target 92% 02/03 Annual target 80%
	Quarter		Performance (%)												
Q4 - 02/03	69.30%														
Q3 - 02/03	65.05%														
Q2 - 02/03	61.08%														
Q1 - 02/03	67.56%														
Q4 - 01/02	61.57%														
Responsible Service Area	All Adult Service Units Social Services	Response to any fluctuation in performance: The outer London average is 81% and our target has been set just below with 80% although performance has improved by 4.25% this quarter, the annual target has not been met. Issues in relation to the collection of more accurate information is ongoing and these will be monitored closely next financial year													
162	Reviews of child protection cases	<p style="text-align: center;">BV 162</p> <table border="1"> <caption>Performance Data for BV 162</caption> <thead> <tr> <th>Quarter</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>91.00%</td> </tr> <tr> <td>Q3 - 02/03</td> <td>89.00%</td> </tr> <tr> <td>Q2 - 02/03</td> <td>75.00%</td> </tr> <tr> <td>Q1 - 02/03</td> <td>77.00%</td> </tr> <tr> <td>Q4 - 01/02</td> <td>89.20%</td> </tr> </tbody> </table>	Quarter	Performance (%)	Q4 - 02/03	91.00%	Q3 - 02/03	89.00%	Q2 - 02/03	75.00%	Q1 - 02/03	77.00%	Q4 - 01/02	89.20%	01/02 Annual target 96% 02/03 Annual target 96%
	Quarter		Performance (%)												
Q4 - 02/03	91.00%														
Q3 - 02/03	89.00%														
Q2 - 02/03	75.00%														
Q1 - 02/03	77.00%														
Q4 - 01/02	89.20%														
Responsible Service Area	Anna Janes Children's Service Unit	Response to any fluctuation in performance: The outer London average is 93% and our target being 96% performance continues to improve however annual target not met.													

Local	Definition	Performance per quarter	Comments on performance:												
SS 9 (3)	Adults with mental health problems helped to live at home per 1000 population	<p style="text-align: center;">SS 9</p> <table border="1"> <caption>SS 9 Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>2.35%</td> </tr> <tr> <td>Q3 - 02/03</td> <td>2.41%</td> </tr> <tr> <td>Q2 - 02/03</td> <td>1.82%</td> </tr> <tr> <td>Q1 - 02/03</td> <td>3.16%</td> </tr> <tr> <td>Q4 - 01/02</td> <td>3.12%</td> </tr> </tbody> </table>	Quarter	Performance (%)	Q4 - 02/03	2.35%	Q3 - 02/03	2.41%	Q2 - 02/03	1.82%	Q1 - 02/03	3.16%	Q4 - 01/02	3.12%	01/02 Annual target 2.65% 02/03 Annual target 2.8%
	Quarter		Performance (%)												
	Q4 - 02/03		2.35%												
Q3 - 02/03	2.41%														
Q2 - 02/03	1.82%														
Q1 - 02/03	3.16%														
Q4 - 01/02	3.12%														
Responsible Service Area	Dianna Warren Social Services	Response to any fluctuation in performance: <i>As previously reported the improved information system has led to correct figures being reported without any double counting. Thus we now have a head count, and not a total of services provided. In Q4 the number of people receiving a service fell to 411 from 421 in the previous quarter.</i>													
Local	Definition	Performance per quarter	Comments on performance:												
SS 12 (6)	Adults with physical disabilities helped to live at home per 1000 adults aged 18 - 64	<p style="text-align: center;">SS 12</p> <table border="1"> <caption>SS 12 Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Performance</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>1.67</td> </tr> <tr> <td>Q3 - 02/03</td> <td>1.97</td> </tr> <tr> <td>Q2 - 02/03</td> <td>3.9</td> </tr> <tr> <td>Q1 - 02/03</td> <td>2.19</td> </tr> <tr> <td>Q4 - 01/02</td> <td>2.31</td> </tr> </tbody> </table>	Quarter	Performance	Q4 - 02/03	1.67	Q3 - 02/03	1.97	Q2 - 02/03	3.9	Q1 - 02/03	2.19	Q4 - 01/02	2.31	01/02 Annual target 2.11 02/03 Annual target 3.2
	Quarter		Performance												
	Q4 - 02/03		1.67												
Q3 - 02/03	1.97														
Q2 - 02/03	3.9														
Q1 - 02/03	2.19														
Q4 - 01/02	2.31														
Responsible Service Area	Pat Emmanuel Social Services	Response to any fluctuation in performance: <i>At present this service is unable to provide a head count of service users, so the indicator is based on the total number of services provided. Annual target not met</i>													

Local	Definition	Performance per quarter	Comments on performance:												
SS 13 (7)	Adults with learning disabilities helped to live at home per 1000 adults aged 18 - 64	<p style="text-align: center;">SS 13</p> <table border="1"> <caption>SS 13 Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>2.28</td> </tr> <tr> <td>Q3 - 02/03</td> <td>2.28</td> </tr> <tr> <td>Q2 - 02/03</td> <td>2.9</td> </tr> <tr> <td>Q1 - 02/03</td> <td>3.58</td> </tr> <tr> <td>Q4 - 01/02</td> <td>3.13</td> </tr> </tbody> </table>	Quarter	Value	Q4 - 02/03	2.28	Q3 - 02/03	2.28	Q2 - 02/03	2.9	Q1 - 02/03	3.58	Q4 - 01/02	3.13	01/02 Annual target 1.67 02/03 Annual target 4
	Quarter		Value												
Q4 - 02/03	2.28														
Q3 - 02/03	2.28														
Q2 - 02/03	2.9														
Q1 - 02/03	3.58														
Q4 - 01/02	3.13														
	Responsible Service Area Kofi Nyero Learning Disability Service		Response to any fluctuation in performance: <i>In Q3 and Q4 the figure has fallen to 2.28 as for the first time we have been able to provide a figure which avoids double counting of clients (a head count rather than a figure of total services provided). This brings our performance down to the outer London average. We have improved the way information collected. The actual numbers of clients helped to live at home is increasing</i>												
Local SS 19 (15)	Learning disability day centre occupancy rate	<p style="text-align: center;">SS 19</p> <table border="1"> <caption>SS 19 Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>92.60%</td> </tr> <tr> <td>Q3 - 02/03</td> <td>88.00%</td> </tr> <tr> <td>Q2 - 02/03</td> <td>86.00%</td> </tr> <tr> <td>Q1 - 02/03</td> <td>98.11%</td> </tr> <tr> <td>Q4 - 01/02</td> <td>95.47%</td> </tr> </tbody> </table>	Quarter	Value	Q4 - 02/03	92.60%	Q3 - 02/03	88.00%	Q2 - 02/03	86.00%	Q1 - 02/03	98.11%	Q4 - 01/02	95.47%	01/02 Annual target None Set 02/03 Annual target 90%
	Quarter		Value												
Q4 - 02/03	92.60%														
Q3 - 02/03	88.00%														
Q2 - 02/03	86.00%														
Q1 - 02/03	98.11%														
Q4 - 01/02	95.47%														
	Responsible Service Area Kofi Nyero Learning Disability Service		Response to any fluctuation in performance: <i>The occupancy rate has risen in Q4 to 92.6% compared to 88% in the previous quarter therefore the annual target has been met</i>												

Local	Definition	Performance per quarter	Comments on performance:												
SS 20 (16)	Total number of learning disability day centre users job trained/coached	<p style="text-align: center;">SS 20</p> <table border="1"> <caption>SS 20 Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>46</td> </tr> <tr> <td>Q3 - 02/03</td> <td>46</td> </tr> <tr> <td>Q2 - 02/03</td> <td>65</td> </tr> <tr> <td>Q1 - 02/03</td> <td>40</td> </tr> <tr> <td>Q4 - 01/02</td> <td>38</td> </tr> </tbody> </table>	Quarter	Value	Q4 - 02/03	46	Q3 - 02/03	46	Q2 - 02/03	65	Q1 - 02/03	40	Q4 - 01/02	38	01/02 Annual target Not Set 02/03 Annual target 40
	Quarter		Value												
	Q4 - 02/03		46												
Q3 - 02/03	46														
Q2 - 02/03	65														
Q1 - 02/03	40														
Q4 - 01/02	38														
Responsible Service Area	Response to any fluctuation in performance:														
Kofi Nyero Learning Disability Service	Annual target met														
Local	Definition	Performance per quarter	Comments on performance:												
SS 25 (17)	Percentage of occupancy at day centre for people with physical disabilities	<p style="text-align: center;">SS 25</p> <table border="1"> <caption>SS 25 Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>68%</td> </tr> <tr> <td>Q3 - 02/03</td> <td>64%</td> </tr> <tr> <td>Q2 - 02/03</td> <td>84%</td> </tr> <tr> <td>Q1 - 02/03</td> <td>80%</td> </tr> <tr> <td>Q4 - 01/02</td> <td>80%</td> </tr> </tbody> </table>	Quarter	Value	Q4 - 02/03	68%	Q3 - 02/03	64%	Q2 - 02/03	84%	Q1 - 02/03	80%	Q4 - 01/02	80%	01/02 Annual target not set 02/03 Annual target 90
	Quarter		Value												
	Q4 - 02/03		68%												
Q3 - 02/03	64%														
Q2 - 02/03	84%														
Q1 - 02/03	80%														
Q4 - 01/02	80%														
Responsible Service Area	Response to any fluctuation in performance:														
Dianne Browne Physical Disability Unit	Annual target not met														

Local	Definition	Performance per quarter	Comments on performance:												
SS 26 (1)	The percentage of children registered during the year on the Child Protection Register who had been previously registered	<p style="text-align: center;">SS 26</p> <table border="1"> <caption>SS 26 Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>9%</td> </tr> <tr> <td>Q3 - 02/03</td> <td>10%</td> </tr> <tr> <td>Q2 - 02/03</td> <td>9%</td> </tr> <tr> <td>Q1 - 02/03</td> <td>0%</td> </tr> <tr> <td>Q4 - 01/02</td> <td>9%</td> </tr> </tbody> </table>	Quarter	Performance (%)	Q4 - 02/03	9%	Q3 - 02/03	10%	Q2 - 02/03	9%	Q1 - 02/03	0%	Q4 - 01/02	9%	01/02 Annual target 8% 02/03 Annual target 8%
	Quarter		Performance (%)												
Q4 - 02/03	9%														
Q3 - 02/03	10%														
Q2 - 02/03	9%														
Q1 - 02/03	0%														
Q4 - 01/02	9%														
Responsible Service Area	Anna Janes Children Service Unit	Response to any fluctuation in performance: <i>The annual target has not been met. However the numbers have gone down in the final quarter to finish at 1% above full year target.</i>													
Local	Definition	Performance per quarter	Comments on performance:												
SS 27 (2)	Number of young children under 10 years of age in foster placements or placed for adoption	<p style="text-align: center;">SS 27</p> <table border="1"> <caption>SS 27 Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Performance</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>92.4</td> </tr> <tr> <td>Q3 - 02/03</td> <td>90.2</td> </tr> <tr> <td>Q2 - 02/03</td> <td>91</td> </tr> <tr> <td>Q1 - 02/03</td> <td>89.7</td> </tr> <tr> <td>Q4 - 01/02</td> <td>86.7</td> </tr> </tbody> </table>	Quarter	Performance	Q4 - 02/03	92.4	Q3 - 02/03	90.2	Q2 - 02/03	91	Q1 - 02/03	89.7	Q4 - 01/02	86.7	01/02 Annual target not set 02/03 Annual target 90
	Quarter		Performance												
Q4 - 02/03	92.4														
Q3 - 02/03	90.2														
Q2 - 02/03	91														
Q1 - 02/03	89.7														
Q4 - 01/02	86.7														
Responsible Service Area	Branton Bamford Children Service Unit	Response to any fluctuation in performance: <i>Annual target met</i>													