

BV	Definition	Performance per quarter	Comments on performance:												
62	The proportion of unfit private sector dwellings made fit or demolished as a direct result of action by local authority	<p style="text-align: center;">BV 62</p> <table border="1"> <caption>BV 62 Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>4.13%</td> </tr> <tr> <td>Q3 - 02/03</td> <td>1.67%</td> </tr> <tr> <td>Q2 - 02/03</td> <td>1.13%</td> </tr> <tr> <td>Q1 - 02/03</td> <td>0.70%</td> </tr> <tr> <td>Q4 - 01/02</td> <td>3.20%</td> </tr> </tbody> </table>	Quarter	Performance (%)	Q4 - 02/03	4.13%	Q3 - 02/03	1.67%	Q2 - 02/03	1.13%	Q1 - 02/03	0.70%	Q4 - 01/02	3.20%	01/02 Annual target 1.40% 02/03 Annual target 1.50%
Quarter	Performance (%)														
Q4 - 02/03	4.13%														
Q3 - 02/03	1.67%														
Q2 - 02/03	1.13%														
Q1 - 02/03	0.70%														
Q4 - 01/02	3.20%														
	Responsible Service Area		Response to any fluctuation in performance: <i>As more grants are completed towards the end of the financial year, performance has increased dramatically in Q4 to 4.13% exceeding the set target of 1.5% and up from 3.95% for the previous year.</i>												
	Brian Noronha Private Housing Service														
BV	Definition	Performance per quarter	Comments on performance:												
66a	Local authority rent collection and arrears: proportion of rent collected	<p style="text-align: center;">BV 66a</p> <table border="1"> <caption>BV 66a Performance Data</caption> <thead> <tr> <th>Quarter</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>96.30%</td> </tr> <tr> <td>Q3 - 02/03</td> <td>94.42%</td> </tr> <tr> <td>Q2 - 02/03</td> <td>94.06%</td> </tr> <tr> <td>Q1 - 02/03</td> <td>94.26%</td> </tr> <tr> <td>Q4 - 01/02</td> <td>96.89%</td> </tr> </tbody> </table>	Quarter	Performance (%)	Q4 - 02/03	96.30%	Q3 - 02/03	94.42%	Q2 - 02/03	94.06%	Q1 - 02/03	94.26%	Q4 - 01/02	96.89%	01/02 Annual target 97% 02/03 Annual target 96.30%
Quarter	Performance (%)														
Q4 - 02/03	96.30%														
Q3 - 02/03	94.42%														
Q2 - 02/03	94.06%														
Q1 - 02/03	94.26%														
Q4 - 01/02	96.89%														
	Responsible Service Area		Response to any fluctuation in performance: <i>Rent collection has increased towards the year-end and is above the set target of 96%. The inclusion of current tenant arrears in the collectable rent means performance cannot meet 100% however collection levels have improved significantly from 94% for the previous year</i>												
	Peter Holmes Housing Management Services														

BV	Definition	Performance per quarter	Comments on performance:										
183a	The average length of stay in bed & breakfast accommodation in whole weeks	<p style="text-align: center;">BV 183a</p> <table border="1"> <caption>Data for BV 183a</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>15</td> </tr> <tr> <td>Q3 - 02/03</td> <td>15</td> </tr> <tr> <td>Q2 - 02/03</td> <td>19</td> </tr> <tr> <td>Q1 - 02/03</td> <td>19</td> </tr> </tbody> </table>	Quarter	Value	Q4 - 02/03	15	Q3 - 02/03	15	Q2 - 02/03	19	Q1 - 02/03	19	01/02 Annual target New in 2002 02/03 Annual target No target set
Quarter	Value												
Q4 - 02/03	15												
Q3 - 02/03	15												
Q2 - 02/03	19												
Q1 - 02/03	19												
	Responsible Service Area	Response to any fluctuation in performance:											
	Roger Thompson Housing Management Services	<p>The indicator focuses on households where the duty to assist has ended. This is usually either because permanent offer of housing has been accepted, or because the household has refused a permanent offer that the Council considers to be reasonable and the Council's duty to the household has therefore been discharged. In the case of Brent many of the households who spend time in hotel or hostel accommodation go on to spend three or more years in HALS type of property with there being around 3000 households in HALS accommodation at any given time. It can therefore be three or more years until Brent's duty to a household is ended. The implementation of Brent's B&amp;B Action Plan in 2003/04 has reduced the time that households spend in hotel/hostel accommodation by introducing a number of schemes, including the development of alternatives to hotel accommodation. However the success of the Plan is not reflected by the indicator figures, as the data used shows that over 50% of the households included in the figures above had left accommodation before the start of this financial year</p>											
BV	Definition	Performance per quarter											
BV 183b	The average length of stay in hostel accommodation of households which include dependent children or a pregnant women and are unintentionally homeless and in priority need in whole weeks	<p style="text-align: center;">BV 183b</p> <table border="1"> <caption>Data for BV 183b</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>20</td> </tr> <tr> <td>Q3 - 02/03</td> <td>20</td> </tr> <tr> <td>Q2 - 02/03</td> <td>23</td> </tr> <tr> <td>Q1 - 02/03</td> <td>23</td> </tr> </tbody> </table>	Quarter	Value	Q4 - 02/03	20	Q3 - 02/03	20	Q2 - 02/03	23	Q1 - 02/03	23	
Quarter	Value												
Q4 - 02/03	20												
Q3 - 02/03	20												
Q2 - 02/03	23												
Q1 - 02/03	23												
	Responsible Service Area												
	Roger Thompson Housing Management Services												

BV	Definition	Performance per quarter	Comments on performance:												
BV 185	Percentage of responsive (but not emergency) repairs during 2002/2003, for which the LA both made and kept an appointment Previously reported as BV 72	<table border="1"> <caption>Performance per quarter for BV 185</caption> <thead> <tr> <th>Quarter</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr> <td>Q4 - 02/03</td> <td>90%</td> </tr> <tr> <td>Q3 - 02/03</td> <td>93%</td> </tr> <tr> <td>Q2 - 02/03</td> <td>94%</td> </tr> <tr> <td>Q1 - 02/03</td> <td>99%</td> </tr> <tr> <td>Q4 - 01/02</td> <td>97%</td> </tr> </tbody> </table>	Quarter	Performance (%)	Q4 - 02/03	90%	Q3 - 02/03	93%	Q2 - 02/03	94%	Q1 - 02/03	99%	Q4 - 01/02	97%	01/02 Annual target 63 (BV 72) 02/03 Annual target 95%
Quarter	Performance (%)														
Q4 - 02/03	90%														
Q3 - 02/03	93%														
Q2 - 02/03	94%														
Q1 - 02/03	99%														
Q4 - 01/02	97%														
	Responsible Service Area		Response to any fluctuation in performance:												
	Roger Thompson Housing Management Services		Performance on this indicator has fallen steadily over this year from 98.6% during the first quarter to 90.1% in Q4. However performance for the year as a whole at 94.2% is better than the target set of 92% and remains good in comparisons with other boroughs												