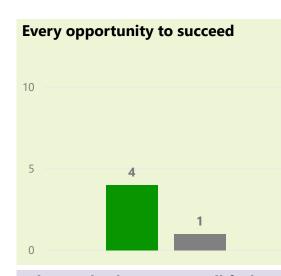
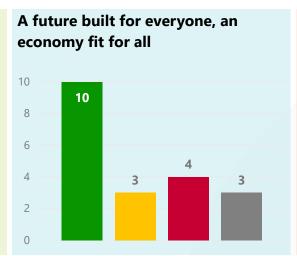
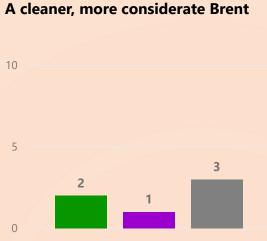
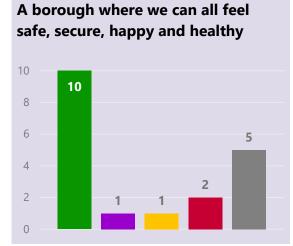
Indicators by RAG Rating

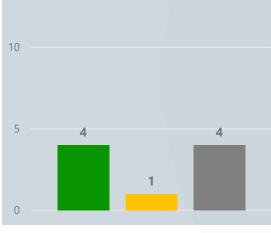




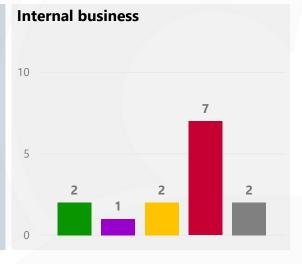








Strong foundations



Key for Performance Rating

Unless otherwise defined, performance information is assessed using the following tolerances to give a RAG rating:

Green – At target or exceeding target

Purple – Outside target and where performance is directly attributable to the impact of COVID-19

Amber – 0.01% - 5% outside target, where performance is not directly attributable to the impact of COVID-19

Red – Greater than 5% outside target, where performance is not directly attributable to the impact of COVID-19

Contextual – No target set

n/a – Data not available

Count of Red Ratings for Borough Plan KPIs by Department

Department	Q1 2021-22	Q2 2021-22	Trajectory
Chief Executive	0	0	->
Children & Young People	0	1	1
Community Wellbeing	6	4	1
Customer & Digital Services	1	0	1
Regeneration & Environment	3	1	1

Every opportunity to succeed

Number of local apprenticeships/work experience opportunities (including focus on disadvantaged groups) [Social Value and Ethical Procurement Policy]

5

Target: 5 (+0%)

Number of students enrolled on Brent Starts courses

5,041

Target: 5,000 (+0.82%)

Percentage of care leavers (19 -21 year olds) in education, employment or training (EET)

60.0%

Target: 57.0% (+5.26%)

Employment and Apprenticeship Outcomes (Brent Works)

162

Target: 120 (+35%)

Percentage of LAC in education, employment or training (EET) (Year 12 and 13)

71.0%

A future built for everyone, an economy fit for all

Average re-let time for properties with major voids works (calendar days)

108.0

Target: 72.0 (-50%)

Number of households (families & singles) in Temporary accommodation (TA)

1,646

Target: 1,626 (-1.23%)

Number of new council homes delivered

854

Target: 800 (+6.75%)

Average re-let time for properties with minor voids works (calendar days)

67.5

Target: 35.0 (-92.86%)

Number of Houses of Multiple Occupation licensed within the borough

3,484

Target: 3,500 (-0.46%)

Percentage of properties with a valid gas certificate

98.1%

Target: 98.1% (+0.03%)

Percentage of Category 2 defects repaired on time (Non-emergency repairs: response time to make highway...

67.9%

Target: 90.0% (-24.51%)

Number of affordable homes delivered by external providers (incl. S.106)

75

Target: 77 (-2.6%)

Percentage of properties with a valid Fire Risk Assessment, in line with cyclical date for re-inspection

100.0%

Target: 100.0% (+0%)

Number of affordable homes delivered by i4B

18

Target: 30 (-40%)

Number of empty properties refurbished and brought back in to use within the borough

45

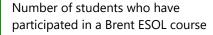
Target: 45 (+0%)

Percentage of homelessness prevented and relieved

64.5%

Target: 50.0% (+29.08%)

A future built for everyone, an economy fit for all



1,528
Target: 1,500 (+1.87%)

Employment rate

119 Target: 96 (+23.96%) Number of employment outcomes in growth sectors through Brent employment services

5'/

Target: 40 (+42.5%)

Number of residents in employment following participation in Moving On Up

32

Target: 20 (+60%)

Number of local suppliers we use in Brent

22.5% Target: 20.0% (+12.5%) Parking driver compliance: PCNs issued: Parking contraventions

68,924

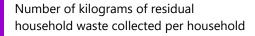
Number of households residing in council housing whom have downsized to a smaller property

10

Amount of CIL collected

£4,657,208

A cleaner, more considerate Brent



2719
Target: 240 (-13.27%)

Number of waste cases investigated which lead to enforcement action

1,094

Additional electric vehicle charging points installed across the borough

101 Target: 100 (+1%)

Total cost of energy efficiency works on pilot properties

£175,000

Number of apprentices working towards qualifications in the green circular economy

16
Target: 10 (+60%)

Number of trees we plant on our streets and in our public spaces

 $\left(\right)$

A borough where we can all feel safe, secure, happy and healthy

Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time

20.0%

Target: 12.0% (-66.67%)

New admissions to residential & nursing care homes, 18-64

9

Target: 14 (+35.71%)

Percentage of successful completions as a proportion of all opiate drug users in treatment

6.0%

Target: 4.8% (+23.86%)

New admissions to residential & nursing care homes, 65+

87

Target: 75 (-16%)

Child Protection rate per 10,000 children

40.8

Target: 45.0 (+9.33%)

Percentage of new birth visits within 14 days

95.0%

Target: 95.0% (+0.02%)

Rate of referrals per 10,000 children

298.7

Target: 270.0 (-10.63%)

120 1

completed per 10,000 children

Early Help Assessments and reviews

Target: 132.5 (-1.79%)

Stability of placements of Looked After Children: three or more placement moves (percentage)

10.6%

Target: 12.0% (+11.67%)

Increase in the number of people participating in heritage activity

18,398

Target: 15,000 (+22.65%)

Reoffending rate by young offenders per cohort (Number of people in reoffending cohort for context)

39.2%

Target: 50.0% (+21.6%)

Increase in social and physical cultural infrastructure in the borough: 500 Artists engaged in the Artists' Network

500

Target: 500 (+0%)

A borough where we can all feel safe, secure, happy and healthy

Increase in loans of physical and electronic stock from the libraries

432,687

Target: 259,212 (+66.92%)

Increase in social and physical cultural infrastructure in the borough: 5 meanwhile / temporary spaces secured ...

5

Target: 5 (+0%)

The overall number of wet, dry or virtual visits to Brent's sports centres

475,994

Rate of Looked After Children per 10,000 of population

40.1

Knife Crime - incidents

154

Anti-Social Behaviour - Incidents (MOPAC Borough Priority)

6,740

Delivery of specialist accommodation (property receiving enhanced housing management)

21

Waiting times for access to substance misuse treatment

Data not available

Average monthly acute delayed transfers of care (DToC) attributable to ASC

Data not available

The outcome of short-term services: sequel to service (REABLEMENT)

Data not available

Strong foundations

Current rent collected as a percentage of rent due

97.6%

Target: 97.6% (-0.02%)

Number of residents accessing Community Hubs

4,822

Target: 1,950 (+147.28%)

Number of people attending Brent Connects forums

138

Revenue income secured from commercial portfolio

£1,356,006

Target: £1,300,000 (+4.31%)

Number of referrals to food banks made through Brent Hubs

1,745

Hours contributed toward supporting /financial commitment for sponsorship of community–led initiatives [SVEPP]

23

Target: 20 (+15%)

Number of residents engaging with participatory budgeting pilot

1,230

25% increase in the number of transactions undertaken online across the website (non-logged in state) compare...

227,939

Target: 186,140 (+22.46%)

Successful distribution of grant funding to a wide selection of Brent communities

58

Internal business

Average days taken to process new benefit claims and change events

11.6

Target: 8.7 (-32.76%)

Percentage of Subject Access Requests (SARs) responded to within the statutory timescales

98.0%

Target: 90.0% (+8.89%)

Percentage of staff who have completed mandatory online Information Governance courses within one month ...

79.0%

Target: 90.0% (-12.22%)

Non-Domestic Business Rates (NNDR)

45.8%

Target: 45.8% (+0%)

Value of HB overpayments recovered as % of debt created in year

76.6%

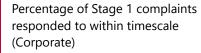
Target: 85.0% (-9.92%)

Percentage of Council Tax collected

52.0%

Target: 52.9% (-1.7%)

Internal business - Complaints focus



86.7%

Target: 100.0% (-13.27%)

Percentage of members enquiries responded to within 10 days

92.5%

Target: 100.0% (-7.49%)

Percentage of Stage 1 complaints responded to within timescale (Statutory)

75.0%

Target: 100.0% (-25%)

Percentage of FOI requests responded to within 20 working days

88.4%

Target: 90.0% (-1.77%)

Percentage of Stage 2 complaints responded to within timescale (Statutory)

28.6%

Target: 100.0% (-71.43%)

Number of complaints upheld by the ombudsman

Percentage of Stage 2 complaints responded to within timescale (Corporate)

67.7%

Target: 100.0% (-32.29%)

Number of Stage 1 complaints upheld/partially upheld

381