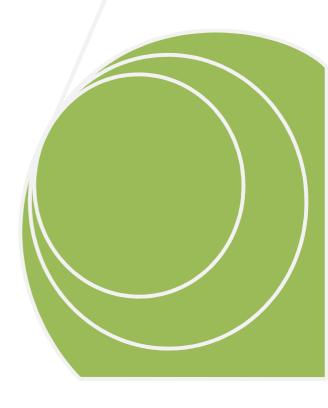


Performance & Finance Review

Performance Report Quarter 1 2012-13

This report is designed to supplement the covering Performance & Finance Review report. It summarizes the Council's key performance indicators for the current reporting period.

Produced by: Strategy, Partnerships & Improvement and Finance & Corporate Services



How to interpret this report

This report is designed to supplement the covering Performance & Finance Review report and includes a much wider suite of performance indicators. It summarizes performance information in relation to the Health & Wellbeing Strategy and other strategies which collectively enable the Council to deliver Brent's Borough Plan.

The indicators contained in this report are those which are considered essential at the current time, given the pressures which the Council faces, and are reported on a quarterly basis. The Council also has a suite of annual performance indicators which are reported on an annual basis.

Performance information is assessed using the following symbols:

| If performance is below target. |
|---|
| If performance is below the level of expected performance but is within tolerance of the target. |
| If performance is as expected and the target has been met or exceeded. |
| If performance cannot be fairly measured against a target (i.e. where the service can have no direct influence over its performance) then the indicator is marked as indicative only. |

Finance information is assessed using the following symbols:

| If there is an overspend on the budget of more than £50k or more than 5% of the budget. |
|---|
| If there is an overspend on the budget of up to £50k or less than 5% of the budget. |
| If the budget is underspent or at breakeven. Or additionally, for capital budgets where increased expenditure is matched by an equivalent sum of additional funding. In these cases the capital programme remains in balance and no further action is required. |
| If there has been slippage in the Capital Programme with expenditure being re-phased to future years. |

PUBLIC HEALTH

| Reference | Performance Indicator | 2011-12 End of Year | Bench- mark 2011-12 Q1 | 2012-13 Year to date | 2012-13 Current Target | Alert | Definition | | | |
|-----------------------|--|---------------------------|---------------------------------|----------------------------|------------------------------|-------|--|--|--|--|
| Local via the PCT | Number of hospital admissions for over 65s. | | | | | | Cumulative. Measures the number of people aged 65 and over who are admitted to hospital. | | | |
| NI 40 via the PCT | Number of drug users recorded as being in effective treatment. | 1245 | | | | | Cumulative on a 12 month rolling programme. Measures the number of drug users recorded as being in effective treatment after triage. | | | |
| Local via the PCT | Tuberculosis Treatment completion rates, (percentage of cases). | 87.4 | | 87.4 (Q4) | | | In arrears. Rolling year Jan-Dec 2011. Measures the number of people who, having been diagnosed with TB complete treatment programmes. | | | |
| NI 121 via the PCT | Mortality rate from all circulatory diseases at ages under 75. | | | 76.5 | | | In arrears for 2010. Measures mortality rates from all circulatory diseases per 100,000 per calendar year. | | | |
| NI 112 via the PCT | Under 18 conception rates. | | | 36.2 (Q2) 2010 | | | Q4 2010 actual. Delayed reporting 12 months in arrears. Data supplied by PCT. | | | |
| | Comments | | | | | | | | | |

ADULT SOCIAL CARE

| Reference | Performance Indicator | 2011-12 End of year | Bench mark 2011-12 Q1 | 2012-13 Year to date | 2012-13 Current YTD Target | Alert | Definition |
|-----------|--|---------------------------|--------------------------------|----------------------------|-------------------------------------|-------|--|
| NI 125 | Percentage of over 65s who are still at home after 91 days following discharge. | 89% | - | Annual | 90% | | Measures the percentage of over 65s who are still at home after 91 days following hospital discharge into the Council's re- ablement services. |
| NI 130 | Social Care clients receiving self- directed support. | 53.48% | 37.20% | 58.53% | 16.25% | | Cumulative. Measures the percentage of clients receiving self-directed support per 100,000 of population. |
| NI 131 | Delayed transfers of care. | 4.57 | 4.5 | 4.82 | 2.25 | | Cumulative. Measures the weekly number of delayed transfers from hospitals to community settings. |
| NI 132 | Timeliness of Social Care assessments: (Mental Health Only). | 75.51% | | 49.06% | 70% | | Cumulative. Measures the percentage of adult assessments completed within 4 weeks |
| NI 133 | Timeliness of Social Care packages following assessment. (Mental Health Only). | 100% | | 100% | 95% | | Cumulative. Measures the percentage social care packages put in place within the recommended timelines following assessment. |
| NI 135 | Percentage of carers receiving needs assessment or review and a carer's service. | 29% | 8.60% | 3.96% | 7.50% | | Cumulative. Measures the percentage of carers receiving needs assessment or review and a specific carer's service, or advice and information. |
| Local | Number of clients living in the community and receiving a service. | 4852 | | 3964 | Indicative only | | Measures the number of clients who are currently living independently in the community. |
| Local | Number of clients in nursing and residential care. | 1220 | | 1300 | Indicative only | | Latest. Gives a snapshot of social care clients in nursing and residential care in the borough. |
| Local | Number of clients in residential care who suffer from dementia | 152 | | 164 | Indicative only | | Latest. Gives a snapshot of the number of residential care clients who also have dementia. |

| Reference | Performance Indicator | 2011-12 End of year | Bench mark 2011-12 Q1 | 2012-13 Year to date | 2012-13 Current Target | Alert | Definition |
|----------------|---|---------------------------|--------------------------------|----------------------------|------------------------------|-------|--|
| Local | Number of adult contacts who were eligible after Fair Access to Care screening. | 3028 | | 783 | Indicative only | | Cumulative. Measures the total number of clients who were eligible to receive re-ablement or long-terms services after assessment. |
| Local CMP10 | Total number of complaints received (stage 1). | 95 | | 27 | Indicative only | | Cumulative. Measures the number of new complaints relating to each service area at the first stage. |
| Local CMP11 | Total number of complaints escalated to stage 2. | 3 | | 0 | Indicative only | | Cumulative. Measures the number of complaints over the year that were not resolved at stage 1 and escalated to stage 2. |

Comments

- NI 125: Annual mid-year indicator, captured as a snapshot between 1st Oct 31st Dec
- Complaints: A third of the complaints received in the quarter relates to the review team and are based around the cessation of care packages. As there is no right of appeal clients are using the complaint route.

CHILDREN & FAMILIES

| Reference | Performance Indicator | 2011-12 End of year | Bench mark 2011-12 Q1 | 2012-13 Year to date | 2012-13 Current Target | Alert | Definition |
|-----------|--|---------------------------|--------------------------------|----------------------------|------------------------------|-------|--|
| NI 114 | Rate of permanent exclusions. | 0.60 | 0.1 | 0.6 | 0.5 | | Measures the annual rate of exclusions from Brent- maintained schools per 1000 pupils. |
| Local | Net shortfall of places at Key Stage 1 | -439 | | -198 | 0 | | Measures the number of unplaced pupils in Reception, Year 1 and Year 2 compared to the number of vacancies for 4-6 year olds. Negative = shortfall, positive = surplus. |
| Local | Net shortfall of places at Key Stage 2 | 57 | | 10 | 0 | | Measures the number of unplaced pupils in Years 3,4,5,6 compared to the number of vacancies for 7-10 year olds. Negative = shortfall, positive = surplus. |
| Local | Net shortfall of places at Key Stage 3 | 388 | | 326 | 0 | | Measures the number of unplaced pupils in Years 7,8,9,10,11 compared to the number of vacancies for 11-16 year olds. Negative = shortfall, positive = surplus. |
| NI 117 | Percentage of 16 to 18 year old NEETs | 3.9% | 5.6% | 3.6% | 5% | | Measures the percentage of 16 to 18 year olds who are not in Education, Employment or Training. |
| NI 148 | Percentage of care leavers in employment, education or training | 64% | 57.6% | 64% | 64% | | Measures the percentage of care leavers who are in Education, Employment or Training. |
| Local | Percentage of teenage mothers registered with children's centres. | 31% | | 72% | 50% | | Measures the percentage of teenage mothers registered with Brent children's centres. Demand led = target represents the London Average. |
| Local | Proportion of child referrals to social care, which are repeat referrals. | 17% | | 14.9% | 17.2% | | Measures the percentage of children within the social care service which are repeat referrals. |
| Local | Number of under 18 year olds subject to a child protection plan. | 173 | | 152 | N/A | | Indicative only: target for monitoring. Measures the number of under-18 year olds who have a child protection plan in place. |

| Reference | Performance Indicator | 2011-12 End of year | Bench mark 2011-12 Q1 | 2012-13 Year to date | 2012-13 Current Target | Alert | Definition |
|----------------|---|---------------------------|--------------------------------|----------------------------|------------------------------|-------|--|
| NI 062 | Stability of placements for looked after children (LACs): number of moves. | 14.2% | 6.4% | 5.8% | 13% | | Cumulative: Measures the rate of looked after children (as part of Brent LAC total) who have had 3 or more different placements. |
| NI 062 d | Number of looked after children in Brent. | 371 | | 354 | 350 | | Snapshot: Measures the number of looked after children in Brent. |
| Local | Number of looked after children placed with Independent Fostering Agencies. | 101 | | 100 | 100 | | Measures the number of looked after children placed with independent fostering agencies. |
| Local | Number of looked after children placed with in- house foster carers. | 113 | | 110 | 127 | | Measures the number of looked after children placed with local foster carers in Brent. |
| NI 019 | Rate of proven re-offending by young offenders in Brent. | 35% | 1.0% (only 8 returns) | 23% | 37% | | Measures the percentage of young offenders who go on to re-offend. |
| Local CMP10 | Total number of complaints received (stage 1). | 181 | | 58 | Indicative only | | Cumulative. Measures the number of new complaints relating to each service area at the first stage. |
| Local CMP11 | Total number of complaints escalated to stage 2. | 13 | | 2 | Indicative only | | Cumulative. Measures the number of complaints over the year that were not resolved at stage 1 and escalated to stage 2. |

Comments

- NI 114 Rate of permanent exclusions: It needs to be borne in mind that this target represents a *cumulative* figure, and although the position might be closer to 0.5 in any one quarter, the final figure will be nearer 1.0. Please note this is based on academic year not financial year.
- NI 117 (NEETs): The target is an annual target, measured as an average over 3 key months November 2011 to January 2012, and hence performance measured over same time period. However the quarterly figure provided is an estimated figure for 30 June 2012.
- Looked After Children (LACs): These figures are based on rolling three year averages as per the DfE recently published adoptions scorecard.

ENVIRONMENT & NEIGHBOURHOOD SERVICES

| Reference | Performance Indicator | 2011-12 End of year | Bench mark 2011-12 Q1 | 2012-13 Year to date | 2012-13 Current Target | Alert | Definition |
|----------------|--|---------------------------|--------------------------------|----------------------------|------------------------------|-------|--|
| NI 191 | Volume of residual waste kg per household. | 564 | 592.2 (Q4 2010/11) | 557 (Q4) | 556 (Q4) | | Cumulative. Measures household waste that is not re- used, recycled or composted. |
| NI 192 | Percentage of household waste sent for recycling. | 37% | 33.5% (Q4 2010/11) | 37% (Q4) | 45% (Q4) | | Measures the percentage of household waste re-used, recycled or composted. |
| Local | Tonnes of waste sent to landfill. | 73,524 | | 73,524 (Q4) | 69,000 (Q4) | | Measures the volume of waste sent to landfill sites. |
| Local | Number of small reported flytips | 2106 | | 515 | 525 | | Latest. Measures the number of small fly tipping incidents reported |
| Local | Number of large reported flytips | 5046 | | 1,236 | 1250 | | Latest. Measures the number of large fly tipping incidents reported |
| Local | Flytipping Enforcement: No of Inspections and Investigations | 4337 | | 446 | 950 | | Latest. Measures the number of inspections and investigations relating to fly tipping incidents |
| Local | Flytipping Enforcement: No of Enforcement Actions Taken | 614 | | 33 | 38 | | Latest. Measures the number of enforcement actions taken relating to fly tipping incidents |
| Local | Number of library visits per 1000 population. | 5873 | | 1328 | 1530 | | Cumulative. Measures the number of visits to Brent libraries. |
| Local | Active library borrowers as a percentage of population. | 15.6% | | 15.0% | 15.3% | | Measures the proportion of people to borrow books from the libraries. |
| Local | Number of visits to Brent Sports Centres to partake in sports activity | 1.24m | | 323,164 | 323,038 | | Cumulative. Measures the number of adults to visit sports centres to actively partake in sport. |
| NI 195a | Percentage of Streets below standard for litter. | 15.3% | 7.1% | 15.3% (Mar) | 15% | | Measures the percentage of streets which fail to meet environmental cleanliness standards. Per 4 month tranche. |
| Local CMP10 | Total number of complaints received (stage 1). | 410 | | 139 | Indicative only | | Cumulative. Measures the number of new complaints relating to each service area at the first stage. |

| Reference | Performance Indicator | 2011-12 End of year | Bench mark 2011-12 Q1 | 2012-13 Year to date | 2012-13 Current Target | Alert | Definition |
|----------------|---|---------------------------|--------------------------------|----------------------------|------------------------------|-------|---|
| Local CMP11 | Total number of complaints escalated to stage 2. | 36 | | 4 | Indicative only | | Cumulative. Measures the number of complaints over the year that were not resolved at stage 1 and escalated to stage 2. |

Comments

- NI 191, NI 192 and Tonnes of Waste Land Filled: reported a quarter in arrears
- Flytipping indicators: New Local indicators.
- Number of library visits per 1000 population: Target revised upwards from that originally quoted, to
 reflect the fact that Willesden Green will not close for refurbishment in September 2012 as originally
 planned.
- Active library borrowers as a percentage of population: The definition of this indicator has been revised. Previously this indicator showed the figure from April 1st to date, however it now shows the figure for the last twelve months (i.e. from 1st July 2011 to 30th June 2012). This will make it easier to compare performance on a rolling quarterly basis.
- Complaints: The highest complaint areas were Recycling & Waste and Safer Streets with 48 complaints each. Within these, the two highest areas overall were Refuse collection (36) and Parking enforcement (29).

REGENERATION & MAJOR PROJECTS

| Reference | Performance Indicator | 2011-12 End of year | Bench mark 2011-12 Q1 | 2012-13 Year to date | 2012-13 Current Target | Alert | Definition |
|-----------|--|---------------------------|--------------------------------|----------------------------|------------------------------|-------|---|
| NI 154 | Net additional homes provided | | 653.3 (only 7 returns) | | | | Cumulative: Measures the number of additional homes provided |
| NI 157a | Percentage of major Planning applications processed within 13 weeks. | 41% | 62.3% | 80% | 70% | | Measures the efficiency of the Planning applications process. |
| NI 157b | Percentage of minor Planning applications processed within 8 weeks. | 67% | 75.5% | 78% | 80% | | Measures the efficiency of the Planning applications process. |
| NI 157c | Percentage of other Planning applications processed within 8 weeks. | 81% | 85.6% | 85% | 90% | • | Measures the efficiency of the Planning applications process. |
| Local | Percentage of working age residents in employment | 64.2% | 68% | 62.1% | Indicative only | | Measures the percentage of eligible age residents who are currently employed. |
| NI 152 | Gap between Brent and London for working age people on out of work benefits. | 3.45% | 12.4% | 3.5% | Indicative only | • | Measures how Brent's cohort of working age people on out of work benefits compares to the London average figures. |
| NI 156 | Number of households living in Temporary Accommodatio n. | 3176 | 1152.6 | 3118 | 3600 | | Cumulative. Measures the number of households in temporary accommodation provided under Homelessness legislation. |
| Local | Percentage of residents with no qualifications | -4.8% | | -4.8% | Indicative only | | Latest. Measures the percentage gap between Brent and London average. Minus figure reflects higher than average. |
| Local | Percentage of empty commercial properties in the borough | 14.99% | | 14.99% | Indicative only | | Latest. Percentage of total commercial properties which remain unoccupied. |

| Reference | Performance Indicator | 2011-12 End of year | Bench mark 2011-12 Q1 | 2012-13 Year to date | 2012-13 Current Target | Alert | Definition |
|----------------|---|---------------------------|--------------------------------|----------------------------|------------------------------|-------|--|
| Local | Current rent collection rate as a percentage of total rent due (excl. arrears) | 99.1% | | 97.4% | 98% | | Latest. Percentage of rent collected by the Council as a proportion owed by Housing Revenue Account dwellings. |
| Local | Average days taken to re-let Council properties | 27 | | 34 | 27 | | Measures the average number of days taken to re-let Council properties. |
| Local | Percentage of repairs completed on the first visit. | 95% | | 97% | 95% | | Measures the efficiency of the Housing Repairs system. |
| Local CMP10 | Total number of complaints received (stage 1). | 281 | | 68 | Indicative only | | Cumulative. Measures the number of new complaints relating to each service area at the first stage. |
| Local CMP11 | Total number of complaints escalated to stage 2. | 47 | | 9 | Indicative only | | Cumulative. Measures the number of complaints over the year that were not resolved at stage 1 and escalated to stage 2. |
| | · · · · · · | | Brent Hou | using Partn | ership (BHF |) | |
| Local CMP10 | Total number of complaints received (stage 1). | 540 | | 110 | Indicative only | | Cumulative. Measures the number of new complaints relating to each service area at the first stage. |
| Local CMP11 | Total number of complaints escalated to stage 2. | 74 | | 21 | Indicative only | | Cumulative. Measures the number of complaints over the year that were not resolved at stage 1 and escalated to stage 2. |
| Local CMP12 | Total number of complaints reaching stage 3. | 22 | | 0 | Indicative only | | Cumulative. Measures the number of complaints that reached the final stage of the complaints process. |

Comments

- NI 154 Net additional homes provided: As the figure for Quarter 1 2012/13 requires a full survey of all housing permissions, the Mayor of London allows 4 months for the return to be made. It is unlikely that there will be a definitive figure until the end of July; however a preliminary figure can be sought in time for Q2.
- Proportion of residents with no qualifications: Please note the number of Brent residents with 'other qualifications' which includes those not officially recognised within the UK is 38.5% compared to London's 13.8%.
- Percentage of empty commercial properties in the borough: This indicator has been developed to monitor the health of business within the borough. Total no of commercial properties: 8257 (up by 16 units from Q4), Occupied: 7034 (up by 31 units from Q3), Empty: 1238 (down by 15 since Q4). Statistics provided by Business Rates.
- Complaints: BHP will be moving to the 2 stage process in Q2

CENTRAL SERVICES

| Reference | Performance Indicator | 2011-12 End of year | Bench mark 2011-12 Q1 | 2012-13 Year to date | 2012-13 Current YTD Target | Alert | Definition |
|----------------|---|---------------------------|--------------------------------|----------------------------|-------------------------------------|----------|--|
| NI 015 | Serious violent crime rate. | 0.16 | 0.3 | 0.15 | 0.15 | | Measures the number of serious crimes recorded by the police per 1000 of population. |
| NI 016 | Serious acquisitive crime rate. | 2.87 | 6.6 | 2.85 | 2.35 | | Measures the number of serious thefts, burglaries etc. recorded by the police per 1000 of population. |
| Local | Number of Personal Robberies: cumulative. | 1758 | | 434 | 417 | • | Cumulative: Measures the number of personal robberies in the year to date. |
| Local | Number of Residential Burglaries: cumulative | 3663 | | 684 | 668 | | Cumulative. Measures the number of residential burglaries |
| NI 181 | Time taken to process all Benefit claims. | 8.19 | | 5.90 | 8.0 | | Measures the average number of days taken to process Housing Benefit/Council Tax Benefit claims and change events. |
| Local | Council Tax collection rates. | 96.02% | 97.2% | 32.03% | 31.95% | | Cumulative. Percentage. Measures Council Tax collected as an amount against the net debit raised at the start of the financial year. |
| NI 185 | Volume of CO2 emissions from council main buildings. | 2.76m | | 644,505 | Indicative only | | Cumulative. Measures the amount of CO2 emissions in tonnes from Mahatma Gandhi House, Brent House and Town Hall. |
| Local | Average number of working days lost due to sickness absence. | 5.34 | | 1.02 | 2 | | Measures the average number of days lost across the Council due to sickness absence. |
| | | Compla | ints: Strate | egy partners | hips and imp | rovement | |
| Local CMP10 | Total number of complaints received (stage 1). | 0 | | 0 | Indicative only | | Cumulative. Measures the number of new complaints relating to each service area at the first stage. |
| Local CMP11 | Total number of complaints escalated to stage 2. | 0 | | 0 | Indicative only | | Cumulative. Measures the number of complaints over the year that were not resolved at stage 1 and escalated to stage 2. |

| Reference | Performance Indicator | 2011-12 End of year | Bench mark 2011-12 Q1 | 2012-13 Year to date | 2012-13 Current Target | Alert | Definition |
|----------------|---|---------------------------|--------------------------------|----------------------------|------------------------------|----------|--|
| | | Compla | aints: Custo | mer and co | ommunity eng | gagement | |
| Local CMP10 | Total number of complaints received (stage 1). | 37 | | 5 | Indicative only | | Cumulative. Measures the number of new complaints relating to each service area at the first stage. |
| Local CMP11 | Total number of complaints escalated to stage 2. | 0 | | 0 | Indicative only | | Cumulative. Measures the number of complaints over the year that were not resolved at stage 1 and escalated to stage 2. |
| | | Cor | nplaints: Fi | nance and | corporate se | rvices | |
| Local CMP10 | Total number of complaints received (stage 1). | 221 | | 17 | Indicative only | | Cumulative. Measures the number of new complaints relating to each service area at the first stage. |
| Local CMP11 | Total number of complaints escalated to stage 2. | 16 | | 4 | Indicative only | | Cumulative. Measures the number of complaints over the year that were not resolved at stage 1 and escalated to stage 2. |

Comments

Residential Burglary: the Metropolitan Police Service have reported an error in the 2011/12 outturn figure for number of burglaries in some boroughs including Brent. The revised figures are reflected above.

While in the case of our borough the final number for the financial year is substantially reduced, because of how the error came about this does not affect the percentage rise over that year. Given this reported error all figures are being verified by the Metropolitan Police and the Council prior to next reporting point to ensure the validity of the data.

One Council Quarterly Snapshot Position

| PROJECT NAME | PROJECT SPONSOR | PROJECT STAGE | ALERT |
|--|-----------------|------------------|-------|
| L | ive Projects | | |
| Future Customer Service | Toni McConville | Delivery | |
| Web Enhancement | Toni McConville | Delivery | |
| Digital Post Room | Toni McConville | Delivery | |
| Civic Centre (including Move to the Civic Centre) | Gareth Daniel | Delivery | |
| Review of Employee Benefits | Clive Heaphy | Delivery | |
| Project Athena: ERP | Clive Heaphy | Delivery | |
| Realigning Corporate and Business Support | Gareth Daniel | Delivery | |
| Procurement: Training and Practice | Fiona Ledden | Delivery | |
| Procurement: E-Procurement | Fiona Ledden | Delivery | |
| Procurement: Additional Operational Savings from Procurement Activities | Fiona Ledden | Delivery | |
| Services for Young People (Phase 1) | Cathy Tyson | Delivery | |
| Special Educational Needs (SEN) Review: Phase 2 | Krutika Pau | Delivery | |
| Libraries Transformation | Jenny Isaac | Delivery | |
| Parking Enforcement Review | Michael Read | Delivery | |
| Highways | Jenny Isaac | Delivery | |
| Adult Social Care: Direct Services Learning Disabilities | Alison Elliott | Delivery | |
| Supporting People Phase 1 | Alison Elliott | Delivery | |
| Housing Needs Transformation | Andy Donald | Delivery | |
| Developing a Model for Public Health in Brent | Phil Newby | Delivery | |
| Pla | nned Projects | | |

| Review of School Improvement Service | Sara William | Pre-delivery |
|---|-----------------|--------------|
| Managing the Public Realm | Jenny Isaac | Pre-delivery |
| Integrating Health and Social Care | Alison Elliott | Pre-delivery |
| Working with Families Suite of Projects | Phil Newby | Pre-delivery |
| Com | pleted Projects | |
| Finance Modernisation Project | Clive Heaphy | Closed |
| Income Maximisation | Clive Heaphy | Closed |
| Staffing & Structure Review Wave 1 | Gareth Daniel | Closed |
| Staffing & Structure Review Wave 2 | Gareth Daniel | Closed |
| Temporary Labour Project | Fiona Ledden | Closed |
| Strategic Procurement Review | Fiona Ledden | Closed |
| Transitions into Adult Life | Alison Elliott | Closed |
| SEN Review Phase 1 | Krutika Pau | Closed |
| Children's Social Care Transformation | Krutika Pau | Closed |
| Children with Disabilities | Graham Genoni | Closed |
| Waste & Street Cleansing Review | Sue Harper | Closed |
| Adult Social Care: Customer Journey | Alison Elliott | Closed |
| Adult Social Care Commissioning | Alison Elliott | Closed |



Performance and Finance Review

Finance Report

ADULT SOCIAL SERVICES

| | Budg | et: GENER | AL FUND | | | |
|---------------------------|------------------------------|----------------------------|------------------------------|---|--|-------|
| | A | dult Social So | ervices | | | |
| Unit | 2011/12 Out-turn £000, | 2012/13 Budget £000, | 2012/13 Forecast £000, | | 2012/13 (Under)/Over Spend £000, | Alert |
| Operational | | | | | | |
| Directorate | 1,743 | 2,358 | 2,358 | | 0 | |
| Voluntary Sector | 1,344 | 1,364 | 1,364 | | 0 | |
| Reablement & Safeguarding | 3,011 | 2,942 | 2,942 | | 0 | |
| Support Planning & Review | 3,450 | 3,374 | 3,374 | | 0 | |
| Day Centres | 6,946 | 5,092 | 5,092 | | 0 | |
| Client Services | 14,557 | 16,060 | 16,060 | | 0 | |
| Total Operational | 31,051 | 31,190 | 31,190 | | 0 | |
| Purchasing | | | | · | | |
| Older People's Services | 23,833 | 23,196 | 23,196 | | 0 | |
| Learning & Disability | 18,487 | 19,782 | 20,732 | | 950 | |
| Mental Health | 7,351 | 7,440 | 7,440 | | 0 | |
| Physical Disability | 8,223 | 7,944 | 7,944 | | 0 | |
| Total Purchasing | 57,894 | 58,362 | 59,362 | | 950 | |
| Total | 88,945 | 89,552 | 90,502 | | 950 | |

| | Budget: CAPITAL | | | | | | |
|--|------------------------------|----------------------------|------------------------------|--|--|-------|--|
| Unit | 2011/12 Out-turn £000, | 2012/13 Budget £000, | 2012/13 Forecast £000, | | 2012/13 (Under)/Over Spend £000, | Alert | |
| Adults: Individual schemes | 0 | 0 | 0 | | 0 | | |
| Ring-fenced grant notifications for adult care | 300 | 1,184 | 2,084 | | 900 | | |

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| Total | | 300 | 1,184 | 2,084 | 9 | 00 | |
|--------------|------------------------|-----------------|------------------|---------------|--|----|--|
| | | | | | | | |
| | | | Key Financia | Risks | | | |
| <u>Adu</u> | It Social Services Rev | <u>venue</u> | | | | | |
| last | | • | | - | hortfalls in transitions g npensating underspends | | |
| - | Il Services Capital | at and forecast | - roflact clippe | an hatwaan 2 | 2011 12 and 2012 12 | | |
| All the vari | ances between budg | et and forecast | t reflect slippa | ige between 2 | 2011-12 and 2012-13. | | |

CHILDREN & FAMILIES

| | Budget: GENERAL FUND | | | | | | | | |
|--|------------------------------|----------------------------|------------------------------|--|--|-------|--|--|--|
| | Cl | hildren and F | amilies | | | | | | |
| Unit | 2011/12 Out-turn £000, | 2012/13 Budget £000, | 2012/13 Forecast £000, | | 2012/13 (Under)/Over Spend £000, | Alert | | | |
| Achievement & Inclusion | 31,984 | 31,083 | 31,161 | | 109 | | | | |
| Social Care | 52,284 | 52,199 | 53,104 | | 905 | | | | |
| Central Support & Other | 1,734 | 1,441 | 1,441 | | 0 | | | | |
| Schools and Dedicated School Grants | (32,887) | (33,321) | (33,321) | | 0 | | | | |
| Total | 53,115 | 51,402 | 52,416 | | 1,014 | | | | |

Key Financial Risks

Children and Families Revenue

Children & Families are currently forecasting an overspend of £874k There is a current Social Care overspend of £905k, placement pressures from 2011/12 have continued into 2012/13:

- The spending pressure primarily relates to having to place a number of new Looked After Children (LACs) with relatively complex needs in more expensive provision. For example 1 recent new additional residential school placement is costing an additional £180k per annum.
- Similarly the number placed with Independent Fostering Agencies has been above target for the first quarter although the latest position for June has moved to being on target.
- Measures to ensure the needs of clients are met in the best way while at the same time ensuring the
 placements represent the best value for money continue to keep control of expenditure. Some initial
 savings arising from the WLA Children's Efficiency Project have been fed into these current projections
 and as further negotiations with providers are concluded to achieve reduced charges these will also be
 feed into future monitoring reports
- In addition, savings from across Children and Families are being identified to reduce the forecast overspend as far as is possible and will be fed into the departmental monitoring position once they are more firmly identified
- Within Achievement and Inclusion there are spending pressures on the Pupil Parent Services due to the lack of school places and increasing number of pupils coming into the borough. This has been partly offset by £300k from the closure of one of the Pupil Referral Units.

The schools budget is currently forecasting an overspend of £952k mainly on SEN. Expenditure

continues to cause budget pressures, which is a continuation of pressures from 2011/12 and previous years. Through the SEN One Council Project a great deal is being done to control future commitments, however the financial impact of this will take some time to feed through into reduced expenditure due to a large element of expenditure being linked to historic statements. The current forecast is also subject to further review once the final Dedicated Schools Grant allocation for 2012/13 has been announced by the DFE and a firmer forecast should be available at that point.

Children and Families Capital

Capital expenditure and grant allocations transferred to Regeneration and Major Projects capital programme.

ENVIRONMENT AND NEIGHBOURHOOD SERVICES

| | Budget: GENERAL FUND | | | | | | | | | |
|--------------------------|------------------------------|----------------------------|------------------------------|------|--|-------|--|--|--|--|
| | Environme | nt and Neigh | bourhood Serv | /ice | S | | | | | |
| Unit | 2011/12 Out-turn £000, | 2012/13 Budget £000, | 2012/13 Forecast £000, | | 2012/13 (Under)/Over Spend £000, | Alert | | | | |
| Directorate | 844 | 804 | 804 | | 0 | | | | | |
| Neighbourhood Services | 9,172 | 9,210 | 9,210 | | 0 | | | | | |
| Environment & Protection | 26,632 | 24,059 | 24,059 | | 0 | | | | | |
| | | | | | | | | | | |
| Total | 39,648 | 34,073 | 34,073 | | 0 | | | | | |

| | Budget: CAPITAL | | | | | | | |
|----------------------------------|------------------------------|----------------------------|------------------------------|---|--|-------|--|--|
| Unit | 2011/12 Out-turn £000, | 2012/13 Budget £000, | 2012/13 Forecast £000, | | 2012/13 (Under)/Over Spend £000, | Alert | | |
| TfL grant funded schemes | 4,179 | 4000 | 4000 | | 0 | | | |
| Estate Access Corridor | 593 | 0 | 1201 | | 1201 | | | |
| Stadium Access Corridor | 0 | 0 | 30 | | 30 | | | |
| Leisure & Sports schemes | 643 | 535 | 1,247 | | 712 | | | |
| Environmental Initiative schemes | 3,389 | 0 | 2 | | 2 | | | |
| Highways schemes | 5,081 | 2,920 | 2,975 | | 55 | | | |
| Parks & Cemeteries schemes | 483 | 80 | 912 | | 832 | | | |
| Library schemes | 0 | 0 | 0 | - | 0 | | | |
| S106 works | 0 | 0 | 0 | | 0 | | | |

| Total Environment & Neighbourhoods Capital14,3687,53510,3672,832Programme | | |
|--|--|--|
|--|--|--|

Key Financial Risks

Environment and Neighbourhood Services Revenue

The quarter 1 position is for break-even on the forecast for 2012/13. There is a risk around the recycling and waste savings of £1.4m for 2012/13 as this is dependent in the reduction of waste tonnages. The department is seeking to contain the pressure within its cash limit but this may not be possible if waste tonnages do not reduce.

Environment and Neighbourhood Services Capital

All the variances between budget and forecast reflect slippage between 2011-12 and 2012-13.

REGENERATION & MAJOR PROJECTS

| | Budg | et: GENEI | RAL FUND | | |
|--|------------------------------|----------------------------|------------------------------|--|-------|
| | | Housin | g | | |
| Unit | 2011/12 Out-turn £000, | 2012/13 Budget £000, | 2012/13 Forecast £000, | 2012/13 (Under)/Over Spend £000, | Alert |
| Housing Benefit Deficit | 710 | 500 | 500 | 0 | |
| Housing Resource Centre | 7,184 | 6,597 | 6,597 | 0 | |
| Housing Solutions | 1,330 | 1,414 | 1,414 | 0 | |
| Private Housing Services | 710 | 731 | 731 | 0 | |
| Supporting People | 10,383 | 9,953 | 9,953 | 0 | |
| Other Housing Services | 604 | 320 | 320 | 0 | |
| Total | 20,921 | 19,515 | 19,515 | 0 | |
| · · · · · · · · · · · · · · · · · · · | | Non Hous | sing | | |
| | 2011/12 | 2012/13 | 2012/13 | 2012/13 | |
| Unit | Out-turn £000, | Budget £000, | Forecast £000, | (Under)/Over Spend £000, | Alert |
| Civic Centre & Major Projects | 436 | 981 | 981 | 0 | |
| Directorate & Business Support | 516 | 3,070 | 3,070 | 0 | Ŏ |
| Planning & Building Control | 1,330 | 1,115 | 1,115 | 0 | |
| Policy & Regeneration | 126 | 478 | 478 | 0 | |
| Property & Asset Management | 9,778 | 8,118 | 8,118 | 0 | |
| Total | 12,168 | 13,762 | 13,762 | 0 | Ŏ |
| Total Regeneration and Major Projects | 33,089 | 33,272 | 33,272 | 0 | |

| Budget: CAPITAL | | | | | | | |
|---------------------|------------------------------|----------------------------|------------------------------|--|--|-------|--|
| Housing | 2011/12 Out-turn £000, | 2012/13 Budget £000, | 2012/13 Forecast £000, | | 2012/13 (Under)/Over Spend £000, | Alert | |
| PSRSG & DFG Council | 4,169 | 6,969 | 7,830 | | 862 | | |
| New units | 0 | 0 | 0 | | 0 | | |

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| Housing: Individual schemes | 115 | 0 | 527 | 527 | |
|--|--------|--------|--------|-------|--|
| Right to buy administration costs | 34 | 0 | 0 | 0 | |
| Total Housing Capital Programme | 4,318 | 6,969 | 8,357 | 1,389 | |
| Total Housing Revenue Account Capital Programme | 10,835 | 13,846 | 16,894 | 3,049 | |

| Budget: CAPITAL | | | | | | | | | |
|--|------------------------------|----------------------------|------------------------------|--|--|-------|--|--|--|
| Regeneration & Major Projects | 2011/12 Out-turn £000, | 2012/13 Budget £000, | 2012/13 Forecast £000, | | 2012/13 (Under)/Over Spend £000, | Alert | | | |
| Civic Centre | 34,042 | 62,393 | 57,852 | | (4,541) | | | | |
| Children & Families | 47,139 | 71,461 | 85,843 | | 14,383 | | | | |
| Culture | (57) | 0 | 0 | | 0 | | | | |
| Adults & Social Care | 0 | 0 | 0 | | 0 | | | | |
| Housing | 0 | 0 | 0 | | 0 | | | | |
| Strategy, Partnership and Improvement | 8,935 | 18,112 | 26,390 | | 8,278 | | | | |
| S106 Works | 0 | 13,986 | 26,826 | | 12,840 | | | | |
| Total Regeneration and Major Projects Capital Programme | 90,059 | 165,952 | 196,911 | | 30,960 | | | | |

| Budget | | | | | | | | | |
|----------------------------------|------------------------------|----------------------------|------------------------------|--|--|-------|--|--|--|
| Housing Revenue Account (HRA) | 2011/12 Out-turn £000, | 2012/13 Budget £000, | 2012/13 Forecast £000, | | 2012/13 (Under)/Over Spend £000, | Alert | | | |
| Rent and Rates | 1,459 | 1,638 | 1,638 | | 0 | | | | |
| Capital Financing | 19,946 | 11,456 | 11,456 | | 0 | | | | |
| Depreciation (MRA) | 8,078 | 13,720 | 13,720 | | 0 | | | | |
| General/Special | 15,005 | 17,345 | 17,345 | | 0 | | | | |

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| Management/Services | | | | | |
|-----------------------------|----------|----------|----------|---|--|
| Housing Repairs | 11,018 | 11,528 | 11,528 | 0 | |
| Provision for Bad Debts | 736 | 658 | 658 | 0 | |
| HRA Subsidy | (8,000) | 0 | 0 | 0 | |
| Rent Income | (47,498) | (53,638) | (53,638) | 0 | |
| Other Income | (641) | (521) | (521) | 0 | |
| Transfer to/(from) Reserves | (676) | (1,890) | (1,890) | 0 | |
| Total | (573) | 296 | 296 | 0 | |
| Balances b/fwd | (1,695) | (2,268) | (2,268) | 0 | |
| Surplus c/fwd | (2,268) | (378) | (378) | 0 | |

Key Financial Risks

Regeneration and Major Projects Revenue

The main pressure within Regeneration and Major Projects relates to the housing benefit scheme changes resulting from the introduction of the Local Housing Allowance caps in April 2011. Temporary Accommodation includes growth of £1.134m in order to assist in managing the cost pressures and increased service demand.

Housing Revenue Account (HRA) Revenue

The HRA forecast is currently in line with budget.

Regeneration and Major Projects Capital

All the variances between budget and forecast reflect slippage between 2011-12 and 2012-13.

Housing General Fund Capital

All the variances between budget and forecast reflect slippage between 2011-12 and 2012-13.

Housing Revenue Account (HRA) Capital

All the variances between budget and forecast reflect slippage between 2011-12 and 2012-13.

CENTRAL SERVICES

| Budget: GENERAL FUND | | | | | | | | | | |
|--|------------------------------|----------------------------|------------------------------|--|--|-------|--|--|--|--|
| Central Services | | | | | | | | | | |
| Unit | 2011/12 Out-turn £000, | 2012/13 Budget £000, | 2012/13 Forecast £000, | | 2012/13 (Under)/Over Spend £000, | Alert | | | | |
| Chief Executive's Office | 487 | 479 | 479 | | 0 | | | | | |
| Customer & Community Engagement | 3,577 | 3,873 | 3,873 | | 0 | | | | | |
| Legal and Procurement | 1,245 | 1,223 | 1,223 | | 0 | | | | | |
| Finance & Corporate Services | 21,150 | 22,256 | 22,256 | | 0 | | | | | |
| Strategy, Partnerships and Improvement | 4,554 | 4,719 | 4,719 | | 0 | | | | | |
| Total | 31,013 | 32,550 | 32,550 | | 0 | | | | | |

| Budget: CAPITAL | | | | | | | | | |
|---|--|-----|-------|--|-------|--|--|--|--|
| Unit | 2011/12 2012/13 2012/13 Out-turn Budget Forecast £000, £000, £000, | | | 2012/13 (Under)/Over Spend £000, | Alert | | | | |
| ICT schemes | 1,780 | 400 | 400 | | 0 | | | | |
| Property schemes | 0 | 0 | 0 | | 0 | | | | |
| Strategy, Partnerships and Improvement Schemes | 0 | 0 | 0 | | 0 | | | | |
| Central Items | 2,765 | 50 | 1,006 | | 956 | | | | |
| S106 works | 0 | 0 | 0 | | 0 | | | | |
| Total Corporate Capital Programme | 4,545 | 450 | 1,406 | | 956 | | | | |

Key Financial Risks

Central Services Revenue

There is currently a breakeven forecast for central services . The main issues include:

- Pressure on Legal and Procurement from legal disbursements offset by potential savings from the Legal Services Review and additional external income.
- For Finance & Corporate Services there are additional costs of £240k from extending the payroll contract offset by additional income from schools.

Central Services Capital

All the variances between budget and forecast reflect slippage between 2011-12 and 2012-13.

SUMMARY

| | Over | all Summ | ary | | |
|---|-----------------------------|---------------------------|-------------------|-------------------|-------|
| | Original Budget £000, | Latest Budget £000, | Forecast £000, | Variance £000, | Alert |
| Departmental Budgets | | | | | |
| Adult Social Services | 89,552 | 89,552 | 90,502 | 950 | |
| Children and Families | 51,402 | 51,402 | 52,416 | 1,014 | |
| Environment and | 34,073 | 34,073 | 34,073 | 0 | |
| Neighbourhood Services | | | | | |
| Regeneration & Major Projects | 33,277 | 33,277 | 33,277 | 0 | |
| Finance & Corporate Services | 32,550 | 32,550 | 32,550 | 0 | |
| & Central Services | | | | | |
| Total | 240,854 | 240,854 | 242,818 | 1,964 | |
| Central Items | | | | | |
| Capital Financing and Other Charges | 25,343 | 25,343 | 25,343 | 0 | |
| Levies | 2,579 | 2,579 | 2,579 | 0 | |
| Premature Retirement | 5,416 | 5,416 | 5,416 | 0 | |
| Compensation | | | | | |
| Insurance Fund | 1,800 | 1,800 | 1,800 | 0 | |
| New Homes Bonus | (2,794) | (2,794) | (2,794) | 0 | |
| Efficiency Programme | (734) | (734) | (734) | 0 | |
| Remuneration Strategy | 229 | 229 | 229 | 0 | |
| South Kilburn Development | 900 | 900 | 900 | 0 | |
| Affordable Housing PFI | 1,288 | 1,288 | 1,288 | 0 | Ō |
| Carbon Tax | 304 | 304 | 304 | 0 | Ŏ |
| Redundancy & Restructuring Costs | 4,354 | 4,354 | 4,354 | 0 | |
| Inflation Provision | 2,025 | 2,025 | 2,025 | 0 | |
| Council Tax Freeze Grant | (2,575) | (2,575) | (2,585) | (10) | |
| Government Grants | (24,638) | (24,638) | (24,638) | 0 | |
| Transformation Enabling Fund | 3,500 | 3,500 | 3,500 | | |
| Other Items | 1,541 | 1,541 | 1,541 | 0 | |
| Total central items | 18,538 | 18,538 | 18,528 | (10) | |
| Contribution to/(from) balances | 1,000 | 1,000 | (954) | (1,954) | |
| Total Budget Requirement | 260,392 | 260,392 | 260,392 | 0 | |
| | | | | | |
| Balances c/Fwd 1 st April 2012 | 10,080 | 10,080 | 10,080 | 0 | |
| Contribution from balances | 1,000 | 1,000 | (954) | (1,954) | |
| Total Balances for 31 st March 2013 | 11,080 | 11,080 | 9,126 | (1,954) | |

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BUDGET VIREMENTS

- 1. There are a number of accommodation and property transfers introduced to rationalise property recharges.
 - Ashley Gardens Portacabin (£23k)
 - 8/9th Floor Brent House -Capita Contract (£129k)
 - Bridge Park Business Units (£152k)
 - Library rents (£178k)
- 2. The establishment of Brent Customer Services requires a number of further transfers to be agreed around the funding of the web team, Adults and E&NS contact teams and school recharges.
- 3. As part of the move to reduce internal charging a number of budgets have been centralised
 - Legal Services (£3.768m)
 - Commensura agency overhead charges(£288k)
 - Framework i (£150k)
 - Connecta remote access (£143k)
 - Health & Safety (£399k)
- 4. Learning and Development budgets are being allocated from People Development to Adults and Children & Families respectively.
- 5. Additional monies of £14k included within the Learning Disability and Reform Grant is being distributed for Health Watch and Deprivation of Liberty Safeguards.
- 6. A transfer between Housing and Strategy, Partnerships & Improvement for Housing Advances Grants and a re-alignment of budgets between Adults and Housing is required.
- 7. To better reflect the current structure of the council the grants programme budget is transferring from Adults to Strategy, Partnerships & Improvement and the centrally held element of the Affordable Housing PFI is transferring to Regeneration and Major Projects.

Virement Schedule 2012/13

| | Adult Social Services £000, | Children & Families £000, | Environment & Neighbourhood Services £000, | Regeneration & Major Projects £000, | Central Services £000, | Finance & Corporate Services £000, | Central Items £000, |
|-------------------------------------|--------------------------------------|------------------------------------|---|--|------------------------------|---|------------------------|
| Accommodation /Property Services | | (23) | 101 | (178) | | (129) | 229 |
| Customer Services | (227) | | (404) | (60) | (112) | 708 | 95 |
| Re-alignment of | (244) | (2,717) | 12 | (605) | 3,700 | (434) | 288 |

| recharges | | | | | | | |
|------------------------------|---------|---------|-------|-------|-------|-------|---------|
| Learning & Development | 256 | 281 | | | | (537) | |
| Additional Grant Monies | 7 | | | | 7 | | (14) |
| Housing Advances - Grants | | | | (10) | 10 | | |
| Budget re-alignment salaries | 42 | | | (42) | | | |
| Grants Programme | (1,554) | | | | 1,554 | | |
| Affordable Housing PFI | | | | 1,288 | | | (1,288) |
| Total | (1,720) | (2,459) | (291) | 393 | 5,159 | (392) | (690) |