

**One Council Overview & Scrutiny Committee Work Programme 2012/13
Chair Cllr Ashraf**

Date of Meeting	Agenda Item	Requested information/evidence	Invited witnesses	Notes
12 th June 2012	The waste and recycling transformation project	Report back on the implementation of the waste management project and successes. .	Chris Whyte & David Pietropaoli	Report was noted by the committee. Feedback requested about the collection of disused green boxes and engagement with landlords about tenants dumping rubbish. Template/guidance requested regarding the promotion of the free bulky waste collection service. Feedback will be circulated to all committee members.
	Services for young people project	Update to be provided on how the project is going.	Cathy Tyson	Update was noted by the committee.
	Working with families initiative	Presentation and update on the current status of the complex families project.	Phil Newby	Report was noted by the committee. Further update will be provided by the project manager at the next committee meeting in July.
	One Council Programme update	The committee will receive an update on the status of the programme and the individual projects within it.	Peter Stachniewski	Update report noted by the committee.

24 th July 2012	<p>Move to the Civic Centre</p> <p>Housing Need Transformation Project</p> <p>Performance & Finance review Q4</p>	<p>Committee would like an update on the move.</p> <p>A progress update on the project work streams and how the impact of the project is being measured.</p> <p>To provide members with performance information</p>	<p>Caroline Raihan</p> <p>Perry Singh</p> <p>Phil Newby</p>	
16 th October 2012	<p>Complaints Annual Report</p> <p>Working with families initiative</p> <p>Performance & Finance review Q1</p>	<p>Report will provide members with information on how the council has dealt with complaints during 2011/12 and the impact of the revised 2 stage complaints procedure.</p> <p>The committee will receive a further, more comprehensive update by the appointed Project Manager.</p> <p>To provide members with performance information</p>	<p>Philip Mears</p> <p>Roger Whitmore</p> <p>Phil Newby</p>	
5 th December 2012	One Council Programme update	The committee will receive an update on the status of the programme and the individual projects within it.	Peter Stachniewski	

	Future Customer Service Project	Update on the status of the project and what the main challenges have been.	Tony McConvile / Margaret Read	
6 th February 2013	Performance & Finance review Q2	To provide members with performance information	Phil Newby	
21 March 2013	Performance & Finance review Q3	To provide members with performance information	Phil Newby	
Items to be timetabled for future meetings:	Managing the Public Realm – street furniture			