



## Health Partnerships Overview and Scrutiny Committee 18<sup>th</sup> July 2012

### Report from the Director of Strategy, Partnerships and Improvement

For Action

Wards Affected:  
ALL

## Care UK Serious Incident

### 1.0 Summary

- 1.1 The Health Partnerships Overview and Scrutiny Committee have requested a report from NHS Brent on the serious incident reported by Care UK at the Urgent Care Centre at Central Middlesex Hospital. Councillors will recall from their previous meeting the serious incident was recorded when Care UK become aware of a queue of 6000 patients who had not been discharged from their systems. Upon investigation it became clear that many of these patients had been sent for x-ray but it could not be confirmed that the radiology reports had been reviewed for missed pathology. In addition, discharge notifications had not have been issued to GPs for these patients. Clearly this presented a risk that patients were not properly diagnosed, or potential problems not picked up in a timely fashion.
- 1.2 A further report and action plan have been provided by NHS Brent into this issue, as a full investigation has been completed since the committee last met. The report focuses on safeguarding issues, but the action plan is deals more generally with system improvements that need to be made following the identification of the issue.
- 1.3 Representatives from Care UK and NHS Brent will be at the committee to present this report and answer questions in relation to this issue.

### 2.0 Recommendations

- 2.1 The Health Partnerships Overview and Scrutiny Committee is recommended to consider the report from NHS Brent on the serious incident at the Central Middlesex Hospital Urgent Care Centre and question representatives from the PCT and Care UK on the action they have taken since the identification of the issues connected to radiology.

## Contact Officers

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