

From: Wood, Martin

Sent: 12 December 2018 13:37

To: 'info@thearchwembley.com' <info@thearchwembley.com>; Business Licence <business.licence@brent.gov.uk>; ENS Noise Team <ens.noiseteam@brent.gov.uk>

Cc: 'LicensingBrent@met.pnn.police.uk' <LicensingBrent@met.pnn.police.uk>

Subject: FW: CONSULT - TEN - The Arch, 324 Harrow Road, Wembley, HA9 6LL - 14398

Dear Mr Patel

The Nuisance Control Team (NCT) object to this TEN due to concern that regulated entertainment over the period applied for may give rise to public nuisance.

On 17 June 2018, we received the following complaint via email:

The pub has recently started playing excessively loud music on event days (which is frequently). The music is so loud I'm unable to watch a movie or read a book - the music starts around 3pm in the afternoon and plays until the evening. I can literally hear every beat of the bass and every word that is sang from my living room with the double glazed windows closed.

The volume of the music is preventing me from enjoying quiet use of my home. Even today on a Sunday evening I can't sit and read quietly anywhere in my flat, and certainly not my balcony. I'm just off the phone to the pub and when I asked them to turn the music down they said they were busy and hung up.

The pub is not even next door to me! It's across the street and down the road.

(end)

A letter was sent to the premises that same months with a request that the business proprietor contact us to discuss this. No contact was received.

NCT will consider withdrawing this objection if you agree to the following conditions:

1. Doors and windows must remain closed during periods of regulated entertainment (other than for access and egress and in case of emergencies).
2. The volume and frequency of music (with special consideration given to low frequency sound) shall be arranged in such a manner that public nuisance is not experienced by the occupiers of neighbouring and nearby residential units.
3. Regulated entertainment will cease at 02:30hrs.

I look forward to hearing from you.

Kind regards

Martin Wood
Environmental Health Officer
Regulatory Services