

	<p>Health Partnerships Overview and Scrutiny Committee 29th November 2011</p> <p>Report from the Director of Strategy, Partnerships and Improvement</p>
For Action	Wards Affected: ALL
<p>Access to GP Services in Brent</p>	

1.0 Summary

- 1.1 The Health Partnerships Overview and Scrutiny Committee has asked for a report from NHS Brent on the latest GP satisfaction survey results. Members have been concerned for some time that satisfaction with access and patient experience at Brent GP practices has been below expected levels. As a result, the committee has requested that representatives from each of the GP commissioning clusters in Brent (Harness, Kilburn, Kingsbury, Wembley and Willesden) attend the committee to answer members questions on the initiatives they are putting in place to improve the patient experience.

2.0 Recommendations

- 2.1 The Health Partnerships Overview and Scrutiny Committee is recommended to consider the report from NHS Brent on patient satisfaction with access to GP services in Brent and on the patient experience. Representatives from the five GP commissioning clusters should be questioned on their performance. Recommendations will be referred to the individual commissioning groups, or to the GPCE, depending which is most appropriate.

Background Papers:

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