



## **Health Partnerships Overview and Scrutiny Committee**

9 June 2011

### **Report from the Director of Strategy, Partnerships and Improvement**

Wards Affected:  
ALL

## **North West London Hospitals NHS Trust Quality Account**

### **1.0 Summary**

1.1 North West London Hospitals NHS Trust (which manages Northwick Park and Central Middlesex Hospitals) has approached the Health Partnerships Overview and Scrutiny Committee in relation to its Quality Account for 2010/11. Quality Accounts are prepared each year by providers of NHS services and they are a statement of quality relating to the services provided by that NHS trust.

1.2 Guidance produced by the Department of Health on Quality Accounts (see appendix 1) says that “the primary purpose of Quality Accounts is to encourage boards and leaders of healthcare organisations to assess quality across all of the healthcare services they offer, and encourage them to engage in the wider processes of continuous quality improvement. Providers are asked to consider three aspects of quality – patient experience, safety and clinical effectiveness”. Relevant health overview and scrutiny committees are given an opportunity to comment on the Quality Account of local NHS providers, using the following areas as guidance (although the committee is not restricted to making comments about these issues):

- Does the provider’s priorities match those of the public
- Has the provider omitted any major issues
- Has the provider demonstrated they have involved patients and the public in the production of the Quality Account
- Any other comments relating to issues the OSC is involved in locally

1.3 The Health Partnerships Overview and Scrutiny Committee is able to provide a statement of up to 1000 words on the Quality Account, and whether, to the best of their knowledge, it reflects the services provided by North West London Hospitals NHS Trust. This will then be published with the Quality Account when it is returned to the Department of Health and will be used for assurances purposes by the Care

Quality Commission. If members do not wish to comment on the Quality Account then there is no obligation to do so.

- 1.4 The committee should consider the Quality Account provided by North West London NHS Hospitals Trust (appendix 2) and decide what comments it wants to make in relation to it (assuming members want to comment on the Quality Account). North West London Hospitals have asked for a response to be sent to them by the 14<sup>th</sup> June and so completion and agreement of the final wording of the committee's comments should be delegated to the chair of the committee.

## **2.0 Recommendations**

- 2.1 The Health Partnerships Overview and Scrutiny Committee should consider the Quality Account provided by North West London NHS Hospitals Trust and agree the comments that it would like to make in relation to it. Completion of the committee's comments should be delegated to the chair of the committee in order to respond by the 14<sup>th</sup> June 2011.

### **Contact Officers**

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