Appendix Three:

Detailed new policy options

Reference:	1718BUD1
Service(s):	Public health: Sexual health transformation
Lead Member(s):	Cllr Hirani

Policy Proposals:	Through participation in the London Sexual Health Transformation		
	Programme including the London wide procurement of a 'front door'		
to sexual health services and a joint procurement with Ealing			
	Harrow of an integrated local sexual health service savings are		
	anticipated through a diversion of activity to lower cost settings		

Financial and Staffing Information

2016/17	
Total budget for the service(s) £'000:	5,616
Total post numbers in the services(s) (FTE):	0

	2017/18	2018/19
	£'000	£'000
Budget implications:	£250	£350
-	FTE	FTE
Proposed staffing reduction	0	0

How would this affect users of this service?

Analysis of activity in current sexual health services and a waiting room survey indicates that not all current attendances at GUM clinics need that specialist service. Brent is participating in a London wide procurement of a new 'front door' to sexual health services. The front door into services will be web based, a single platform providing patients with information about sexual health, on line triage, signposting to the most appropriate service for their needs and the ability to order self-sampling tests.

Key milestones

Dec 2015 Cabinet:

Agreed continued participation in the collaboration with other London boroughs in the London Sexual Health Services Transformation Programme with the intention of

procuring genitourinary medicine (GUM services) and Contraception and Sexual Health Service (CaSH) in a new collaborative commissioning model.

Contract award Sub regional integrated service Dec 2016 (subject to confirmation of Ealing's timelines)

Contract award for services: Feb 2017

Contract start 1 April 2017

Key consultations

Engagement with service users and clinicians is ongoing through LSHTP

Key risks and mitigations

The Programme Steering Group maintain an active risk log and review mitigating actions. The most significant risks relate to

- the collaborative nature of the programme including a failure to agree service models, to align decision making and to agree collaboration agreements
- a failure to change patient and / or clinician behaviour and so not achieve the diversion of activity on which savings are based

Equality impact screening

Is there potential for the proposed policy to have a disproportionate adverse		
impact on any of the following groups:		
	Yes/No	
Disabled people	No	
Particular ethnic groups	No	
Men or Women (include impacts due to pregnancy/maternity)	No	
People of particular sexual orientation/s	No	
People who are proposing to undergo, are undergoing or have	No	
undergone a process or part of a process of gender		
reassignment		
People in particular age groups	No	
Groups with particular faiths/beliefs	No	
Marriage / civil partnership	No	

EIA required?:	Yes
EIA to be completed	Public health team
by:	
Deadline:	Dec 2016

Lead officer for this	Melanie Smith, DPH
proposal:	

Reference:	1718BUD2
Service(s):	Adult Social Care
Lead Member(s):	Cllr Hirani

Dollov Broposolov	Income generation – The introduction of a provisional charge for
Policy Proposals:	, ,
	Community Care and Accommodation based care will generate
	revenue earlier in the process and avoid people not contributing to
	service due to non-compliance with the financial assessment
	process. This provisional charge removes the inherent delay in
	assessing a client after the actual care package has commenced.

Financial and Staffing Information

2016/17	
Total budget for the service(s) £'000:	-7,038
Total post numbers in the services(s) (FTE):	0

	2017/18	2018/19
	£'000	£'000
Budget implications:	£250	0
	FTE	FTE
Proposed staffing reduction	0	0

Budget implications

Savings of £0.25m generated from collecting income earlier in the process.

How would this affect users of this service?

The impact on service users has been assessed through the production of an EIA, a full 30 day public consultation and the production and agreement of a cabinet report earlier this year. The impact is not significant as proposed charges should have been collected anyway, or if someone is not eligible to make a financial contribution, the charge will be re-paid to them. Feedback from the consultation process was mainly positive, with users expressing the view that a 'light touch' assessment process is positive and less intrusive, and expressing the view that the

Council collecting charges due to them is fair as long as there is a clear and consistent process for doing so.

Key milestones

Light touch assessments were implemented at the end of August 2016.

Key consultations

A 30 day public consultation was undertaken during June 2016.

Key risks and mitigations

Risk of actually collecting this income remains a problem in terms of debt recovery. Mitigation is to work closely with debt team to flag debt early.

Equality impact screening

Is there potential for the proposed policy to have a disproportional impact on any of the following groups:	ate adverse
	Yes
Disabled people	Yes
Particular ethnic groups	No
Men or Women (include impacts due to pregnancy/maternity)	No
People of particular sexual orientation/s	No
People who are proposing to undergo, are undergoing or have	No
undergone a process or part of a process of gender	
reassignment	
People in particular age groups	Yes
Groups with particular faiths/beliefs	No
Marriage / civil partnership	No

EIA required?:	Yes
EIA to be completed	EIA has already been completed
by:	· ·
Deadline:	Completed

Lead officer for this	Helen Woodland
proposal:	

Reference:	1718BUD3
Service(s):	Adult Social Care
Lead Member(s):	Cllr Hirani

Policy Proposals:		
	inclusive services which bring in the community and additional	
	income to make effective and efficient use of key assets.	

Financial and Staffing Information

2016/17	
Total budget for the service(s) £'000:	4,059
Total post numbers in the services(s) (FTE):	112

	2017/18	2018/19
	£'000	£'000
Budget implications:	300	
_	FTE	FTE
Proposed staffing reduction	0	0

Budget implications

£0.3m achieved through more effective management of day centres, increasing income through additional use and reducing costs.

How would this affect users of this service?

Service users and families would still continue to receive their service, but it would be part of a wider and more inclusive use of the building.

Key milestones

Jan 17 – Building on previous work at New Millennium agree implementation plan

Jan 17 – Consultation with service users, families, unions and staff

March 17 – Implement changes to the service

April 17 – Building on the lessons learnt at New Millennium, start co-production at John Billam to identify opportunities

Key consultations

Extensive consultation required with users and carers in both day centres would be required however the service developed, and with Unions, staff and with potential providers

Key risks and mitigations

Risk that users and carers will oppose the changes to the service – mitigated through extensive and ongoing communication and engagement If the first risk becomes an issue, significant risk of adverse publicity and public protest – mitigated through extensive and ongoing communication and engagement Risk that the council cannot generate the additional income and efficiencies – mitigated through financial modelling and change management Risk that we will need to consider outsourcing as the way to drive the change.

Equality impact screening

Is there potential for the proposed policy to have a disproportionate adverse		
impact on any of the following groups:		
	Yes/No	
Disabled people	Yes	
Particular ethnic groups	No	
Men or Women (include impacts due to pregnancy/maternity)	No	
People of particular sexual orientation/s	No	
People who are proposing to undergo, are undergoing or have	No	
undergone a process or part of a process of gender		
reassignment		
People in particular age groups	No	
Groups with particular faiths/beliefs	No	
Marriage / civil partnership	No	

EIA required?:	Yes
EIA to be completed	Helen Woodland
by:	
Deadline:	

Lead officer for this	Helen Woodland
proposal:	

Reference:	1718BUD4
Service(s):	Adult Social Care
Lead Member(s):	Cllr Hirani

Policy Proposals:	Extending NAIL provision for people in Nursing Care	

Financial and Staffing Information

2016/17	
Total budget for the service(s) £'000:	7,813
Total post numbers in the services(s) (FTE):	0

	2017/18	2018/19
	£'000	£'000
Budget implications:	100	200
_	FTE	FTE
Proposed staffing reduction	0	0

Budget implications

Proposal to move lowest need (c.20%) of clients currently in nursing care to Supported Living which would deliver a £0.3m saving. This is based on an analysis of nursing home placements, which suggest there are a number of placements at the simpler end.

How would this affect users of this service?

Clients would need to agree to the move and some may find moving traumatic. Families and carers may also be averse to disrupting stable placements. Some users may prefer a less institutional environment and regain independence and skills lost through being in nursing care.

Key milestones

April 17 - Identification of lowest need nursing care clients April-June 17 – identification of potential alternative SL placements April –June 17 – Reassessment of clients' needs

June – Ongoing – Discussion of reassessments with service users and families

July – ongoing – planned moves of identified clients who agree to move

Key consultations

Consultation with individual service users and families will be a key part of this process, but no formal consultation is required.

Key risks and mitigations

Risk of adding to the already challenging target of identifying further NAIL units and ensuring the CCG support this in terms of Nursing care contributions. This will be mitigated through early identification of resource requirements to identify placements and facilitate moves (although this will have a cost implication). Risks around health input will be mitigated by early and ongoing communication with health colleagues.

Risk that moves are subject to user and family co-operation and choice. Risk will be mitigated through communication with families, carers and users.

Equality impact screening

Is there potential for the proposed policy to have a disproportionate adverse	
impact on any of the following groups:	
	Yes
Disabled people	No
Particular ethnic groups	No
Men or Women (include impacts due to pregnancy/maternity)	No
People of particular sexual orientation/s	No
People who are proposing to undergo, are undergoing or have	No
undergone a process or part of a process of gender	
reassignment	
People in particular age groups	Yes
Groups with particular faiths/beliefs	No
Marriage / civil partnership	No

EIA required?:	Yes
EIA to be completed	Amy Jones
by:	
Deadline:	

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Lead officer for this	Amy Jones
Lead officer for this	Ally Jolics
	,

proposal:	

Reference:	1718BUD5
Service(s):	Adult Social Care
Lead Member(s):	Cllr Hirani

Policy Proposals:		
	pathway, focusing on supported living and supporting the move to	
	general needs housing and independence.	

Financial and Staffing Information

2016/17	
Total budget for the service(s) £'000:	1,329
Total post numbers in the services(s) (FTE):	0

	2017/18	2018/19
	£'000	£'000
Budget implications:	500	0
_	FTE	FTE
Proposed staffing reduction	0	0

Budget implications

£0.5m achieved through:

- enabling a more effective recovery pathway better access to housing and employment will accelerate step down to general needs housing,
- Supported by ongoing negotiations with providers to manage costs and focus on the right support.

How would this affect users of this service?

This would support the delivery of the current objectives of the service, supporting people to move towards independence, and further efficiencies would be achieved through negotiations, which would not mean a change in service.

Key milestones

Ongoing process:

- Improving access to general needs housing
- Negotiation and provider development.

Key consultations

None required, but changes to accommodation will be part of the care plan, and the support provided and managed by CNWL

Key risks and mitigations

The significant housing pressures mean it is difficult to free up enough of the right kind of housing at the right price

Risk of being unable to achieve price reductions through negotiations. Risk mitigated through clear negotiation plan and strategy.

Equality impact screening

Is there potential for the proposed policy to have a disproportional	ate adverse
impact on any of the following groups:	
	No
Disabled people	No
Particular ethnic groups	No
Men or Women (include impacts due to pregnancy/maternity)	No
People of particular sexual orientation/s	No
People who are proposing to undergo, are undergoing or have undergone a process or part of a process of gender reassignment	No
People in particular age groups	No
Groups with particular faiths/beliefs	No
Marriage / civil partnership	No

EIA required?:	No
EIA to be completed	
by:	
Deadline:	

Lead officer for this	Helen Duncan-Turnbull
proposal:	

Reference:	1718BUD6
Service(s):	Environmental Improvement
Lead Member(s):	Cllr Southwood

Policy Proposals:	£0.25m from the collection of bulky waste items		

Financial and Staffing Information

2016/17	
Total budget for the service(s) £'000:	29,000
Total post numbers in the services(s) (FTE):	35

	2017/18	2018/19
	£'000	£'000
Budget implications:	250	0
-	FTE	FTE
Proposed staffing reduction	0	0

Budget implications

The proposal is about introducing a differentiated charging scheme for the removal of bulky items, retaining some level of free service, so that:

- operating costs are recovered
- a popular service can be sustained
- · waste disposal volumes are better controlled
- demand is better regulated
- waiting times are reduced; and
- monies received can be re-invested in the service

How would this affect users of this service?

Customers may notice altered operational arrangements and revised service terms and conditions. In some instances, service users would need to pay for the removal of bulky items or make alternative arrangements for disposal.

Key milestones

- Modelling of options 2016
- Decision on preferred option 2017
- Implementation of revised charges- 2017

Key consultations

No formal consultation is envisaged.

Key risks and mitigations

 The proposal is about introducing a differentiated charging scheme for the removal of bulky items, with some level of free service being retained. Monies would be re-invested to sustain the service and to improve the customer offer. A reshaped service would also better address the problem of illegal rubbish dumping across the borough.

Equality impact screening

Is there potential for the proposed policy to have a disproportionate adverse impact on any of the following groups:		
	Yes/No	
Disabled people	Y	
Particular ethnic groups	Υ	
Men or Women (include impacts due to pregnancy/maternity)	Υ	
People of particular sexual orientation/s	Ν	
People who are proposing to undergo, are undergoing or	Ν	
have undergone a process or part of a process of gender		
reassignment		
People in particular age groups	Υ	
Groups with particular faiths/beliefs	Υ	
Marriage / civil partnership	Ν	

EIA required?:	Yes
EIA to be completed	
by:	
Deadline:	

Lead officer for this	C Whyte
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proposal:	

Reference:	1718BUD7
Service(s):	Regeneration
Lead Member(s):	Cllr Butt & Cllr Mashari

Policy Proposals:	Special Projects budget will be reviewed and efficiencies of £0.1m	
	found.	

Financial and Staffing Information

2016/17	
Total budget for the service(s) £'000:	300
Total post numbers in the services(s) (FTE):	9

	2017/18	2018/19
	£'000	£'000
Budget implications: (Regeneration Only)	100	0
	FTE	FTE
Proposed staffing reduction	2	0

How would this affect users of this service?

There are no direct users of this service. The council will still need to resource new projects from time to time, but this will be done on a case by case basis rather than as part of an ongoing team.

Key milestones

Agree alternative funding if appropriate

Key consultations

Staff restructure

Key risks and mitigations

With the alternative funding in place the key risk will be around uncertainty. As the founding sources identified above are directly linked to development activity.

Equality impact screening

Is there potential for the proposed policy to have a disproportional impact on any of the following groups:	ate adverse
	No
Disabled people	
Particular ethnic groups	
Men or Women (include impacts due to pregnancy/maternity)	
People of particular sexual orientation/s	
People who are proposing to undergo, are undergoing or have	
undergone a process or part of a process of gender	
reassignment	
People in particular age groups	
Groups with particular faiths/beliefs	
Marriage / civil partnership	

EIA required?:	No
EIA to be completed	
by:	
Deadline:	

Lead officer for this	Amar Dave
proposal:	

Reference:	1718BUD8
Service(s):	Regeneration and Environment
Lead Member(s):	

Policy Proposals:	Review of current staffing structure to reduce staffing costs in regulatory services
	regulatory services

Financial and Staffing Information

2016/17	
Total budget for the service(s) £'000:	2,341
Total post numbers in the services(s) (FTE):	78

	2017/18	2018/19
	£'000	£'000
Budget implications:	0	100
_	FTE	FTE
Proposed staffing reduction	0	2

Budget implications

Within Regeneration a manager post will be deleted from Trading Standards – Note under the trading standards agreement with Harrow 50% of the saving from the post will need to be offered to Harrow. In Environment, an option is to delete an existing vacant post.

How would this affect users of this service?

This proposal should not have a direct impact on users of the service.

Key milestones

Key consultations

Staff

Key risks and mitigations

Harrow may not agree

Equality impact screening

Is there potential for the proposed policy to have a disproportional impact on any of the following groups:	ate adverse
	Yes/No
Disabled people	N
Particular ethnic groups	N
Men or Women (include impacts due to pregnancy/maternity)	N
People of particular sexual orientation/s	N
People who are proposing to undergo, are undergoing or have undergone a process or part of a process of gender reassignment	N
People in particular age groups	N
Groups with particular faiths/beliefs	N
Marriage / civil partnership	N

EIA required?:	No
EIA to be completed	
by:	
Deadline:	

Lead officer for this	Aktar Choudhury
proposal:	

Reference:	1718BUD9
Service(s):	Parking and Lighting
Lead Member(s):	Cllr Southwood

Policy Proposals:	£1.0m from additional parking charges

Financial and Staffing Information

2016/17	
Total budget for the service(s) £'000: Income £19.9m	
Total post numbers in the services(s) (FTE):	23

	2017/18	2018/19
	£'000	£'000
Budget implications:	0	1,000
_	FTE	FTE
Proposed staffing reduction	0	0

Budget implications

This is an exercise to account for the parking pressures that are expected to arise from an increase in the borough's population. Regeneration and increased development may result in additional cars and increased parking pressures. This creates the need to provide parking restrictions that meet current and future demand, with the revenue paying for the service and any additional revenue being reinvested in the service. This exercise will consider residential parking permits and some car parking tariffs but will not include a review of visitor parking charges.

How would this affect users of this service?

Some parking charges may increase although visitor parking charges will not be considered.

Key milestones

- Preparation of new parking tariffs 2017
- Consultation on new parking tariffs 2017
- Decision to increase parking charges 2017
- Implementation of revised parking charges 2018

Key consultations

Consultation on increased parking charges – 2017

Key risks and mitigations

Any increase in parking tariffs may be unpopular initially. However, this will serve to mitigate parking congestion and will create more sustained environmental benefits. The revenue received will pay for the service, with any additional revenue being reinvested in the service.

Equality impact screening

Is there potential for the proposed policy to have a disproportional impact on any of the following groups:	ate adverse
	Yes/No
Disabled people	Υ
Particular ethnic groups	N
Men or Women (include impacts due to pregnancy/maternity)	N
People of particular sexual orientation/s	N
People who are proposing to undergo, are undergoing or have undergone a process or part of a process of gender	N
reassignment	
People in particular age groups	Υ
Groups with particular faiths/beliefs	N
Marriage / civil partnership	N

EIA required?:	Yes
EIA to be completed	
by:	
Deadline:	

Lead officer for this	C Whyte
proposal:	

Reference:	1718BUD10
Service(s):	Environmental Improvement
Lead Member(s):	Cllr Southwood

Policy Proposals:	£900k from efficiencies in the Public Realm contract
	operation.

Financial and Staffing Information

2016/17	
Total budget for the service(s) £'000: 29,000	
Total post numbers in the services(s) (FTE):	35

	2017/18	2018/19
	£'000	£'000
Budget implications:	450	450
_	FTE	FTE
Proposed staffing reduction	0	0

Budget implications

This proposal generates £900k from operational efficiencies within the Public Realm Contract. These will rationalise operational arrangements so they better manage and properly resolve hot spots and other persistent problems.

How would this affect users of this service?

Service users may see revised working practices and operational schedules.

Key milestones

Service review – 2016 Negotiation with Veolia 2016 Implementation of service changes – 2017-2018

Key consultations

No formal consultation envisaged.

Key risks and mitigations

Any change in operations may be noticeable to residents used to familiar and established working practices. However, these changes are specifically intended to improve environmental standards overall. They will ensure the most persistent and most noticeable problem areas are eliminated once and for all.

Equality impact screening

Is there potential for the proposed policy to have a disproportion	ate adverse
impact on any of the following groups:	
	Yes/No
Disabled people	Y
Particular ethnic groups	Υ
Men or Women (include impacts due to pregnancy/maternity)	Υ
People of particular sexual orientation/s	N
People who are proposing to undergo, are undergoing or have	N
undergone a process or part of a process of gender	
reassignment	
People in particular age groups	Υ
Groups with particular faiths/beliefs	Υ
Marriage / civil partnership	N

EIA required?:	Yes
EIA to be completed	
by:	
Deadline:	

Lead officer for this	C Whyte
proposal:	

Reference:	1718BUD11
Service(s):	Parking & Lighting
Lead Member(s):	Cllr Southwood

Policy Proposals:	Maximise the potential of the soon-to-be operational Central
	Management System to maximise street lighting energy
	efficiencies.

Financial and Staffing Information

2016/17	
Total budget for the service(s) £'000:	3,200
Total post numbers in the services(s) (FTE):	3

	2017/18	2018/19
	£'000	£'000
Budget implications:	0	100
_	FTE	FTE
Proposed staffing reduction	0	0

Budget implications

The Central Management System for street lighting, which the council is currently procuring, provides the opportunity to review street lighting levels at a micro-level. Although deployment of the System will already be contributing to the agreed £0.75m p.a. saving expected from street lighting, it is considered that an additional £0.1m p.a. could be saved through a rigorous review of lighting levels at a highly localised level across the borough.

How would this affect users of this service?

Some users may notice marginally lower lighting levels than expected at certain locations. However any impact would not be sufficient to affect lighting levels required for road safety, or to meet expectations of community safety.

Key milestones

Procurement of CMS – 2016-17 CMS fully operational – 2017 Complete review and implement detailed Lighting Plan - 2018

Key consultations

N/A. Resident and visitor feedback on lighting levels could be acted on quickly.

Key risks and mitigations

Some users may notice marginally lower lighting levels than expected at certain locations. Should the lighting level not be acceptable at a specific location the CMS does allow corrective adjustments to be made rapidly.

Equality impact screening

Is there potential for the proposed policy to have a disproportionate adverse impact on any of the following groups:	
impact on any or the following groups.	Yes/No
Disabled people	N
Particular ethnic groups	N
Men or Women (include impacts due to pregnancy/maternity)	N
People of particular sexual orientation/s	N
People who are proposing to undergo, are undergoing or have undergone a process or part of a process of gender reassignment	N
People in particular age groups	N
Groups with particular faiths/beliefs	N
Marriage / civil partnership	N

EIA required?:	No
EIA to be completed	
by:	
Deadline:	

Lead officer for this	C. Whyte, Operational Director, Environment
proposal:	