

Appendix Three

Lot 1- Banking

Organisation	Service delivery	Risk Management	Continuous Improvement	Total Quality	Price	Total Combined Score
Tenderer 3	24.32%	7.56%	11.64%	43.52%	17.60%	61.12%
Tenderer 1	20.56%	6.33%	11.31%	38.20%	22.40%	60.60%

Lot 2 – Card Acquiring

Organisation	Quality – Service delivery	Risk Management	Continuous Improvement	Total Quality	Price	Total Score
Tenderer 3	26.48%	5.87%	14.15%	46.50%	21.20%	67.70%
Tenderer 1	23.81%	4.62%	9.99%	38.42%	18.80%	57.22%

Lot 3- Bill Payment

Organisation	Quality – Service delivery	Risk Management	Continuous Improvement	Total Quality	Price	Total Score
Tenderer 2	16.05%	5.74%	4%	25.79%	19.2%	44.99%
Tenderer 1	19.8%	7.6%	9%	36.40%	21.6%	58%
Tenderer 4	25.15%	9.15%	17%	51.30%	19.2%	70.50%