

Association

Outcomes and metrics

For each metric other than patient experience, please provide details of the expected outcomes and benefits of the scheme and how these will be measured.

Residential and nursing home admissions	
<ul style="list-style-type: none"> <input type="checkbox"/> To reduce the number of admissions to residential and nursing homes <input type="checkbox"/> To enable people to live full and independent lives for longer in the community <input type="checkbox"/> To put in place innovative service models to enable people to remain at home for longer <input type="checkbox"/> To improve multidisciplinary working to identify people at risk in the community to work to prevent admission to a residential or nursing home <input type="checkbox"/> To increase the number of service users receiving direct payments 	<input type="checkbox"/> To
Discharge streamline the discharge process and reduce unnecessary duplicate assessments <ul style="list-style-type: none"> <input type="checkbox"/> To reduce the amount of unnecessary days service users spend in hospital <input type="checkbox"/> To enable people to receive appropriate support to meet their health and social care needs <input type="checkbox"/> To review how the BICES contract could enable effective discharge <input type="checkbox"/> To assess how the role of carers / home care can effect discharge 	DTOC
<ul style="list-style-type: none"> <input type="checkbox"/> Tracking readmission rates to ensure that discharge has been effective, <input type="checkbox"/> To streamline the discharge process and reduce unnecessary duplicate assessments <input type="checkbox"/> To reduce the amount of unnecessary days service users spend in hospital <input type="checkbox"/> To enable people to receive appropriate support to meet their health and social care needs <input type="checkbox"/> To review how the BICES contract could enable effective discharge <input type="checkbox"/> To assess how the role of carers / home care can effect discharge <input type="checkbox"/> Tracking readmission rates to ensure that discharge has been effective, 	Avoidable <input type="checkbox"/>
emergency admissions Rapid response to support admission avoidance and A&E attendance <ul style="list-style-type: none"> <input type="checkbox"/> Reduce hospital admissions and help reduce the length of stay of patients in hospital by continuing patient care at home <input type="checkbox"/> Access to integrated short term rehabilitation and reablement services <input type="checkbox"/> GPs remain clinically accountable for care 	<input type="checkbox"/> Care planning and case
management to centre around GP, as the accountable professional with health and social care case co-ordination <ul style="list-style-type: none"> <input type="checkbox"/> Care plans in place to prevent unnecessary hospital admissions, which will be monitored. <input type="checkbox"/> Frequent attenders lists extracted from IT systems and shared with locality networks, 	

For the patient experience metric, either existing or newly developed local metrics or a national metric (currently under development) can be used for October 2015 payment. Please see the technical guidance for further detail. If you are using a local metric please provide details of the expected outcomes and benefits and how these will be measured, and include the relevant details in the table below

To be confirmed

For each metric, please provide details of the assurance process underpinning the agreement of the performance plans

To be confirmed

If planning is being undertaken at multiple HWB level please include details of which HWBs this covers and submit a separate version of the metric template both for each HWB and for the multiple-HWB combined

Not applicable

Metrics		Current Baseline (as at January 2014)	Performance underpinning April 2015 payment	Performance underpinning October 2015 payment	
Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population	Metric Value	480.43	N/A		
	Numerator	162			
	Denominator	0.3372			
		(April 2012 - March 2013)		(April 2014 - March 2015)	
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	Metric Value	81%	N/A		
	Numerator	655			
	Denominator	810			
		(April 2012 - March 2013)		(April 2014 - March 2015)	
Delayed transfers of care from hospital per 100,000 population (average per month)	Metric Value	9.31			
	Numerator	29.5			
	Denominator	3.17			
		(April 2013- Dec 2013)	(April - December 2014)	(January - June 2015)	
Avoidable emergency admissions (composite measure)	Metric Value	40%			
	Numerator	10,372			
	Denominator	26,154			
		(forecast 13/14 admissions)	(April - September 2014)	(October 2014 - March 2015)	
Patient / service user experience • Acute sector Friends and Family Test • Percentage of people who are satisfied with the care and support they receive • The proportion of people who feel they have choice and control over their lives • Social care related quality of life index .			N/A		
					(insert time period)
		32.9% 64.7% 17.6			
		(2012/13 ASC survey results)			
To be confirmed [local measure - please give full description]	Metric Value	TBC			
	Numerator	TBC			
	Denominator	TBC			
		(insert time period)	(insert time period)	(insert time period)	