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Your ref:

Our ref: 01QK/176/13/157

16th Nov 2013

Dear Mr Macgregor

I have received your email and attachments sent 14th November 2013.

I refer to your clients proposed conditions

- CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and licensing officers if requested.
- **2.** A CCTV camera shall be installed to cover the entrance of the premises and further cameras installed to cover the gaming machines.
- 3. An overt CCTV monitor to be installed, able to be seen by customers.
- **4.** The premises to install all aspects of Raid Control to the requirement of the Metropolitan Police Crime Reduction Officer save the requirement to utilise the smoke and dye packs.
- 5. The window panes shall provide a good level of visibility in to the shop from the street.
- **6.** The entrance door will only have legally required signage (and opening hours) and this will not block visibility into the unit at eye level.
- 7. The premises to adopt and advertise a 'challenge 21' scheme.
- 8. An incident book shall be kept and made available to the Police and Responsible Authorities.
- 9. Signs to be displayed alerting customers to the following:
 - o No alcohol to be drunk on the premises
 - No smoking permitted on the premises
 - No persons under 18 Years permitted on the premises
 - o Persons will be prosecuted for causing criminal damage
- **10.** A Safe Guard intruder alarms complete with panic button shall be installed and maintained on the premises.

- 11. A fire alarm and smoke detections system will be installed.
- **12.** Toilets shall be checked regularly. Toilet doors remain locked, fitted with a magnetic style locking device and access given by staff only.
- **13.** All doors and windows shall remain closed during any licensable activity and where a door is used for customers to enter or leave the premises the door will be fitted with a self-closing magnetic locking device that can be operated at management's discretion.
- 14. That there will be no planned lone person working after 2200.

Police are happy to agree all but one of these conditions.

Police request condition 5 be replaced with

5. A good level of visibility into the premises shall be maintained at all times in line with the plan of the premises ref 2705/LP2. Any glass on the frontage of the building shall not be tinted or frosted and no signage or stickers will be attached at eye level.

On 17th July 2013 you replied to my letter of representation where I outlined conditions Police requested be attached to the premises licence (page 38 of the hearing pack). In relation to condition 5 you replied:

The interior of the shop already has good visibility from the street and we are not aware of any issues that this has caused since the premises opened.

Brent Police just request the current layout of the window displays of the shop to remain (plan 2705/LP2). Police include 'any glass on the frontage of the building shall not be tinted or frosted and no signage or stickers will be attached at eye level' because from experience after agreeing conditions we find some months down the line visibility in to the shop becomes obscured due to an array of stickers or frosted coating placed on the glass.

During 2009 and 2010 this Betting Office was causing concern to Police. There was a noticeable increase in the amount of anti-social behaviour and crime in and around the shop.

Cris refers to crimes reported to Police, Crimint refers to intelligence records.

CRIS: 1911313/09 Robbery person. 08/05/2009 2000hours The victim was in the bookmakers when a male walked in and tried to take his property. The Suspect took nothing but hit victim over the head.

CRIS:1915085/09 Assault 17/06/2009 1730hours The suspect punched the victim in the nose during a fight.

Cris: 1932168/09 Assault. 20/12/2009 1730 hours Suspect has punched the victim in the face. No independent witnesses.

Cris: 1901550/10 S149/82 Criminal Damage 20/01/2010

By suspects unknown hitting games machine by method unknown causing the screen to smash and making good their escape

CRIS: 1903627/10 Criminal Damage 10/02/2010

By suspect shown smashing the gaming machine by punching it, suspect left the shop turned right towards the police station

Crimint: QKRT383601. On Tuesday 27.04.2010 at 2000 hours outside Corals Bookmakers High Road Wembley. I was approached by ***who is a member of staff from Corals and he pointed out to me an IC3 youth who was in the bookmakers earlier that day. *** noticed the male was inside Corals watching people play on the gamming machines and this youth was underage. **** approached the male and told him to leave the premises due to his age and the youth told *** to F*** more than once. After that the youth left and **** contacted the Police CAD 7776 27/04/2010 refers. The youth then joined other youths that were outside and left the area. Some of the youths in the group were wearing school uniform.

Crimint: QKRT384369. 14/5/2010 Drugs - William Hills / Corals bookmakers Wembley High Road. Having monitored the above venues and more so Corals and surrounding streets recently it has become evident that drug dealing is prevalent and along with this the attraction of local burglars and robbers who are suspected of off loading their stolen goods in and around the premises in order to buy their drugs .For intelligence purposes below are names of suspects who are dealing from the venue , believed to be dealing from the venue or involved in burglaries and robberies and are frequenting the venue Since January this year there as been in the region of 69 drug related offences in and around this area suggesting a relevant market for drugs and the fact there has to be a focal point which appears to be at this location . Further intelligence gathering is required to build up a picture of who are the ringleaders.

Crimint QKRT386883. 8/7/10 Drugs - Corals bookmakers Wembley High Road With reference to the above venue were a drugs warrant was conducted recently Although nothing found at the time, the main suspects still frequent the venue On paying a visit to the venue today, I noticed ***sitting very close to ***. *** as previous for Class A drug offences and firearms and *** is continuing to be very busy. Whilst there a couple of males came into the shop and saw me, acknowledged *** and mentioned they would come back in a while. Would imagine that they were punters looking to buy drugs and saw me but had second thoughts.

Crimint QKRT386923. 9/7/2010 Drugs - Corals Bookmakers Wembley High Road On speaking to a local male I was told that the dealers and in particular ********* are continuing to deal within the above venue .They do not carry the drugs on them but stash the drugs beneath the old ashtrays in the tables .******* will walk to the bottom of Lancelot Road go under the bridge and where there is a cut through to a park there are some houses and ****** collects his drugs from an address in that location .Further enquiries to be made as to establish this address.

Crimint QKRT389049. On FRIDAY 13/08/2010 at approximately 1600 hours I was on a static post on LANCELOT ROAD WEMBLEY just by the junction of ELSPETH ROAD WEMBLEY While on the static post I was approached by an informant who I know well from the local area and they have provided me with the following information The informant wishes to remain anonymous I was told that there is drug dealing taking place in the location of CORALS on WEMBLEY HIGH

ROAD and LANCELOT ROAD WEMBLEY The informant referred to *** who is known as **** He was described as an IC3 MALE tall and slim and who is in CORALS everyday Informant told me that they pass the drugs in between betting slips

On 19th July 2010 Brent Police safer neighbourhood officers and licensing unit spoke to the area managers of Coral and William Hill and encouraged visibility in to the shops from the street. By 12th August 2010 the shop front of Coral was altered to incorporate the current window displays and visibility as plans 2705/LP2 detail. The visibility into the shop has discouraged criminals from using the premises for their illegal activities and has provided reassurance to staff. Brent Police Licensing has encouraged many other Betting Shops around the borough to include visibility in to premises as a crime prevention measure.

This request is proportionate and still leaves a vast amount of window display for Coral to use to advertise products and promotions.

Yours sincerely

Nicola McDonald PC 157QK Brent Police Licensing