South Kilburn Regeneration Progress Update

Executive Report

11th November 2013

Appendix 8

Peel Feasibility Study Consultation: Summary of Feedback

1. Health Stakeholders Consultation

On 7th March 2013 LBB, Gort Scott Architects and Medical Architecture hosted the first of two facilitated focus groups on the South Kilburn Health Centre at The Albert, 5 Albert Road, London NW6 5DT with the following health stakeholders:

- Representative from Kilburn Park Medical Centre
- Representative from Peel Precinct Surgery
- Representative from Blessing Medical Centre
- Two representatives from NHS Brent

The second of the two facilitated focus groups on the South Kilburn Health Centre was held on 19th April 2013 at The Albert, 5 Albert Road, London NW6 5DTwith the following health stakeholders:

- Representative from Kilburn Park Medical Centre
- Representative from Peel Precinct Surgery
- Representative from Blessing Medical Centre
- Representative from NHS Brent
- Representative from NHS England

Precedent health centres were presented and a discussion and workshop followed about aspirations and priorities for a new South Kilburn Health Centre.

Aspirations:

South Kilburn Health Centre should be:

- 1. Welcoming and inspiring
- 2. Clearly visible
- 3. A community hub
- 4. Links to outdoor spaces
- 5. Well organised
- 6. Flexible, in order to accommodate future change
- 7. Maximise daylight & sustainability

Questions/Concerns:

- 1. Management and business plan
- 2. Opportunities for possible complementary uses

Key feedback:

- Central multi-use waiting area
- Central front desk
- 'Purple Room' near reception for people to convey reason for doctor's appointment in privacy
- Multi-use consultation rooms
- Doctors have their own separate rooms

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- Calm, harmony space, prayer room and multi-faith room
- Emergency room on ground floor which is designed to avoid and blockages in circulation
- Community spaces and night courses
- Proximity to public transport
- Out of hours opening; ability to close off areas
- Flexibility for rooms for temporary staff
- Focus on youth services and encouraging access
- Car parking for district nurses
- Design should not be institutional or corporate in appearance
- Positive contribution to the neighbourhood
- Building should be visible on the street and a beacon in the area
- Good connections to high quality outdoor landscaped spaces
- Views inside and outside
- Excellent light and ventilated spaces that are comfortable
- Uplifting space
- Clearly understandable and efficient plan
- Accessible
- Privacy
- High quality, robust and eco-friendly materials that will wear and weather well.
- Sustainable and eco-friendly
- Security. Must be handled sensitively
- Signage is important
- Room for expansion
- Promotes good communication between all healthcare professionals

Following the interest expressed in relation to one of the precedent health centres presented at the focus groups, Gort Scott Limited arranged a site visit to Kentish Town Health Centre on 23rd April 2013. Attendees were very interested in seeing this exemplary and successful health centre building being used at a clinical level as well as being an integrated part of the neighbourhood.

Images: Health Focus Groups & Site Visit



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2. Public Consultation Events

Two public exhibitions were held on 18th and 26th March 2013 Between 16:00 and 20:00 at The Albert, 5 Albert Road, London NW6 5DT.

The following stakeholders were invited:

- Residents of Peel Precinct, 97 to 112 Carlton House and 8 to 14 Neville Close
- Peel Precinct shop owners
- South Kilburn Studios
- The Royal British Legion
- · Residents of wider neighbourhood
- Local Councillors
- Granville Centre & Carlton Community Centre
- Local community groups such as the South Kilburn Neighbourhood Trust



Appendix 8

Gort Scott prepared explanatory boards, encouraging attendees to draw and note on them at the public consultation events. Feedback forms were also provided. At the events Gort Scott and LBB talked through the explanatory boards, listening and noting residents' thoughts on the area and aspirations for the regeneration of the area.

Attendees included those living within the Peel redevelopment site, Peel Precinct shopkeepers, The Royal British Legion, South Kilburn Studios, South Kilburn neighbourhood Trust and a local Councillor.

The consultation events drew out a lot of useful comments and knowledge about the area which Gort Scott Architects absorbed into the feasibility study.

Aspirations:

- 1. High quality affordable homes
- 2. Better public spaces
- 3. Secure
- 4. A place that remains a community focus
- 5. A 'really good' health centre that offers other uses

Questions/Concerns:

- 1. Public outdoor green space and play space in the area
- 2. Car parking and traffic
- 3. Lack of shops
- 4. Disruption whilst development is being built
- 5. Replacement premises for The Royal British Legion
- 6. Heights of new blocks in relation to existing buildings

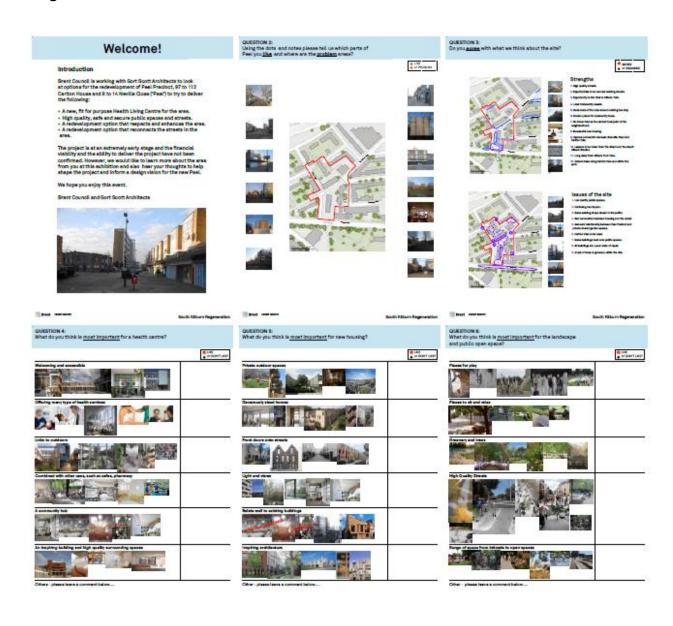
Key feedback:

- Regeneration of the Peel site is welcomed and has been promised previously
- The Peel site should be the heart of the area and be a community hub
- Regeneration of existing housing is urgently needed
- A health centre is seen as a positive contribution to the area and should be a social hub

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- Associated uses such as a gym and pharmacy were suggested as part of the health centre
- A crèche was also suggested as part of the health centre
- The health centre should promote the overall health of the community. Provision of pain management clinics, physiotherapy and alternative therapies were suggested
- High quality streets and squares are welcomed. These should be lively with a café and places to sit including temporary uses such as a market
- Own front doors and generous amounts of natural light were key to new housing
- Good quality green space is important
- Utilise existing resources in The South Kilburn Studios and The Albert as a positive catalyst for regenerating the area

Images: Consultation Boards



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Images: Public Consultation Events





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