One Council Overview & Scrutiny Committee Work Programme 2013/14 Chair Cllr Ashraf

Date of Meeting	Agenda Item	Requested information/evidence	Invited witnesses	Notes
29 th May 2013	Libraries Transformation	Members are interested in knowing the impact of the libraries being closed, evidence around how many people are using libraries and more information on future plans for libraries in Brent.	Jenny Isaac/Sue Mckenzie	Members were pleased with the positive progress being made by the library service in Brent. The chair requested for the presentation to be emailed to all committee members. This was done on 30/05/13.
	Services for Young People	Members will receive a verbal update on the progress made and how this project is being developed and what has been achieved to date.	Cathy Tyson	The update was noted. Timetable to implement the scheme should be in place in Autumn.
	One Council Work Programme update	The committee will receive an update on the status of the programme and the individual projects within it.	Irene Bremang	The update was noted. Members requested for the Senior Management Restructure project, Project Athena, Adult Social Care Mutual project and Civic Centre Project be added to the work programme.
10 th July 2013	Performance and Finance report Q4	To provide members with performance information	Cathy Tyson	
	Working with families initiative	The committee will receive an update on how this project is being developed and what has been achieved so far.	Robert Hardy	

9 th October 2013	Complaints Annual Report	Report will provide members with information on how the council has dealt with complaints during 2012/13 and progress since the last report presented in October 2012.	Philip Mears
	Performance & Finance review Q1	To provide members with performance information.	Cathy Tyson
	One Council Work Programme update	The committee will receive an update on the status of the programme and the individual projects within it.	Irene Bremang
26 th November 2013	Future Customer Service Project	Members have requested for regular updates on this project. Report will include information on comparison figures on performance and processes for all services, and figures for average time, duration of calls and waiting times for callers – as requested by members.	Margaret Read
22 nd January 2014	Project Athena	Report to provide members with an update, highlighting the main developments since February 2013	Andrew Donald/Denis Turner
18 th March 2014	Performance & Finance review Q2	To provide members with performance information.	Cathy Tyson
	One Council Work Programme update	The committee will receive an update on the status of the programme and the individual projects within it.	Irene Bremang

Items to be timetabled

Adult Social Care Mutual project: This is a new project that will look at the alternative models for providing care in the future

Civic Centre Project: Members are interested in knowing how the £1.5 million savings are being achieved

Senior Management Restructure: Members have raised serious concerns regarding the number of interims in senior positions and the cost to the council. Members have the requested for the Leader of the Council and CEO to attend One Council to explain the strategy behind this.

Parking Procurement Project: Members are concerned about the new online payment system and the impact this will have on the community