



## One Council Overview and Scrutiny Committee

**2 May 2013**

### Report from the Director of Adult Social Services

## Adult Social Care Performance Statistics - Quarter 3 2012-13 – supplementary report

### NI 130 Social Care clients receiving self-directed support

2011-12 end of year	2012-13 year to date	2012-13 target	Alert	Definition
53.48%	40.0%	49%		Cumulative

Self-Directed Support is a term that describes the ways in which individuals and families can have informed choice about the way support is provided to them. It includes a range of options for exercising those choices. Through a process of co-production, individual outcomes are agreed and options are considered for ways in which available resources can be used. This gives people greater levels of choice and control over how their support needs are met, and by whom.

Self-Directed Support may include:

- a) Self-managed personal budget (i.e. a direct payment made either to the individual, a designated third party or an agency)
- b) Council-managed personal budget (i.e. traditional services)
- c) A combination of the above

This framework enables people to make purchases from the traditional provider market and/or to spot purchase for more general goods and services.

Upon further investigation it appears that the Council has not been interpreting the definition of this indicator correctly, as the percentages only measure the proportion of people *who currently receive direct payments only* (a). However the indicator guidelines confirm it is designed to measure *all* those who receive self-directed support to fund services i.e. those who choose to make their own arrangements *and* those who choose to have Council-managed services (i.e. they do not want independence).

For some time now it has been the Council's policy to offer Self-Directed Support as a matter of routine to all those who qualify to receive services. Therefore everyone who is eligible receives Self-Directed Support. The indicator will therefore be adjusted from quarter 1 2013/14 to reflect this and the target will be set at 100% to reflect operational practice. However In addition, we will set up a sub-indicator and continue using the historical data for this indicator to monitor the proportion who receive direct payments.