

**London Borough of Brent
Summary of Decisions taken by the Cabinet
on Monday 10 December 2018**

PRESENT: Councillor M Butt (Chair), Councillor McLennan (Vice-Chair) and Councillors Agha, Farah, Hirani, Miller, M Patel, Krupa Sheth, Southwood and Tatler

Agenda Item No	Item	Ward(s)	Decision
1.	Apologies for Absence		None.
2.	Declarations of Interest		None declared.
3.	Minutes of the Previous Meeting		RESOLVED:- that the minutes of the previous meeting held on 12 November 2018 be approved as an accurate record of the meeting.
4.	Matters Arising (if any)		None.
5.	Petitions (if any)		None.
6.	Reference of item considered by Scrutiny Committees (if any)		None.
7.	Approval to proceed with the South Kilburn District Energy Network	Kilburn	RESOLVED: That Cabinet: i. Approved the procurement a suitable partner to manage and operate the South Kilburn District Energy Network, on the basis of the Council forming a company with this partner for the reasons set out in the report. ii. Delegated to the Chief Finance Officer, in consultation with the Deputy

London Borough of Brent – Summary of Decisions taken by the Cabinet on Monday 10 December 2018 (continued)

Agenda Item No	Item	Ward(s)	Decision
			<p>Leader (as lead Member for Finance) authority to agree relevant pre-tender considerations for the procurement of a suitable partner and thereafter evaluate tenders on the basis of such pre-tender considerations.</p> <p>iii. Delegated to the Chief Finance Officer, in consultation with the Deputy Leader (as lead Member for Finance) authority to select a partner, agree the partnership terms, enter into a partnership agreement and take all steps necessary to establish a company with the partner to manage and operate the South Kilburn District Energy Network.</p> <p>iv. Noted that in the event that a suitable partner cannot be procured or it was not possible to agree partnership terms, the backstop arrangement was that the service would, at least initially, be managed and operated in house</p>
8.	Stronger Communities Strategy	All Wards	<p>RESOLVED:</p> <p>i. Cabinet considered and agreed the draft strategy and commitments as set out in Appendices 1 and 2 of the report.</p>
9.	2017/18 Annual Complaints Report	All Wards	<p>RESOLVED:</p> <p>i. Cabinet noted Brent’s performance in managing and resolving complaints.</p> <p>ii. Cabinet reviewed progress in 2017/18 with the eight agreed recommendations from the previous annual report in 2016/1, noting that the report which had been developed into a Complaints Service Team Action Plan, would seek to focus on the following in the year ahead:</p> <ul style="list-style-type: none"> • Ongoing monitoring of corrective actions to help ensure promises to put things right were kept • Monitoring of the root cause of complaints and supporting service areas to improve complaints hotspots • Improving the quality of complaints handling through training, quality checks and support to service areas.

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10.	Performance Report, Q2 (July - September) 2018/19	All Wards	<p>RESOLVED:</p> <p>That Cabinet:</p> <ul style="list-style-type: none"> i. Noted the performance information contained in the report ii. Considered the current and future strategic risks associated with the information provided and agreed remedial actions on strategic risks as appropriate. iii. Challenged progress with responsible officers as necessary
11.	Exclusion of Press and Public		None.
12.	Any other urgent business		None.