

VITAL SIGNS

Quarter Four

January - March 2005

Report PRU 05/06 - 03

POLICY & REGENERATION UNIT
LONDON BOROUGH OF BRENT

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2
PAGE INDEX

	PAGE
<u>Section One</u>	
Guide to interpreting vital signs data	4
Current quarter performance summary	6
<u>Section Two - Corporate Centre</u>	
BV 9 The percentage of Council Tax collected	12
BV 11b The percentage of top earners from BME communities	13
BV 12 Average sickness days per employee	14
BV 78a Speed of processing - average time for new claims in days	15
BV 78b Speed of processing - average time for processing notifications of change of circumstances	16
<u>Section Three - Education Arts & Libraries</u>	
BV 43a The percentage of SEN statements (without exception) prepared within 18 weeks excluding those requiring input from external partners	20
BV 43b The percentage of ALL SEN statements (with exception) prepared within 18 weeks	21
BV 44 The percentage of permanent exclusions	22
BV 117 Number of visits to libraries	23
VS 502 Pupil attendance figures	24
VS 503 Percentage of young people (13 – 19 years) reached by Youth Service (Q3 PI WITHDRAWN)	25

Section Four - Environmental Services

BV 82a & b Percentage of household waste: recycling & composting	28
BV 99 Percentage change in road accident casualties	29
BV 109a Major Planning applications within guidelines, applications in 13 weeks	30
BV 187 (VS 504) Condition of Footways (measures the percentage of footpaths needing repairs)	31
VS 508 Condition of footways (percentage of planned footways which have been re-laid and completed)	32
BV 199 (VS 505) The percentage of highways cleaned to a high or acceptable standard of cleanliness	33
VS 507 Total number of visits to sports and leisure facilities	34

Section Five - Housing Services

BV 64 The number of private sector vacant dwellings that are returned into occupation/demolished as a result of action by the LA	38
BV 183a The average length of stay in bed and breakfast accommodation (Q3 PI WITHDRAWN SEE NEW VS 0183A)	39
BV 183b The average length of stay in hostel accommodation	40
BV 184b The percentage change in proportion of non-decent LA homes	41
BV 185 The percentage response to non-emergency repairs where appointments were made and kept	42
VS 0183A Number and Type of accommodation provided per quarter for homeless families	43

Section Six - Social Services

BV 56 (PAF D54) Percentage of items of equipment and adaptations delivered within 7 working days (NEW VS April 04)	46
BV 58 (PAF D39) The percentage of people receiving a statement of their needs and how they will be met	47
BV 162 (PAF C20) The percentage of child protection cases which should and were reviewed during the year (NEW VS April 04)	48
BV 163 (PAF C23) Adoptions of children looked after	49
BV 201 (PAF C52) Adults and older people receiving direct payments per 100,000 population aged 18 and over (NEW VS April 04)	50

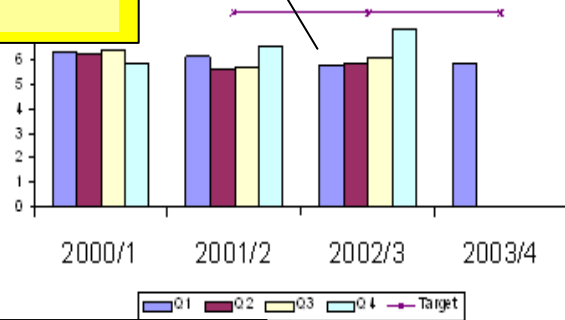
GUIDE TO INTERPRETING VITAL SIGNS DATA

VITAL SIGNS – Corporate Centre

BV NUMBER AND BRIEF DEFINITION

Graph A
Quarterly Performance 2001/02 TO 2004/05
 Provides historic data (where available), so a comparison can be made on quarterly performance for the same period in various years.

QUARTERLY PERFORMANCE SHOWN IN BLOCKS OF A YEAR



RESPONSIBILITY
 Officer:- _____ Title _____

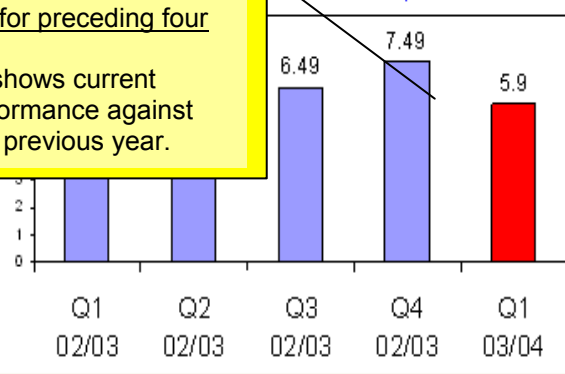
Responsibility
 Provides both officers and lead members an opportunity to comment on performance

Executive Member Cllr _____

Target
 Provides annual target where known

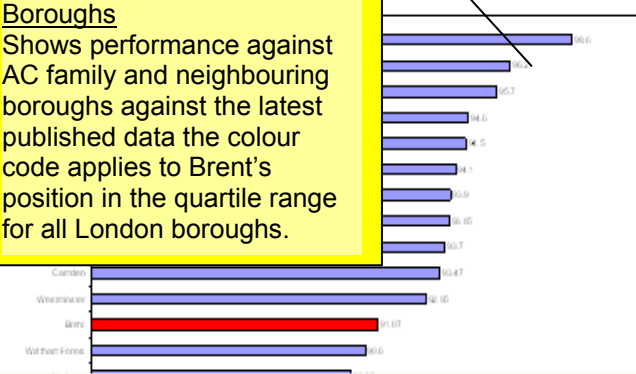
Graph B
Performance for preceding four quarters.
 Colour code shows current quarter's performance against same quarter previous year.

PRECEDING FOUR QUARTERS 2002/03



Graph C
Annual Comparison Audit Family/Neighbouring Boroughs
 Shows performance against AC family and neighbouring boroughs against the latest published data the colour code applies to Brent's position in the quartile range for all London boroughs.

ANNUAL COMPARISON AUDIT FAMILY/NEIGHBOURING BOROUGHS



QUARTERLY PERFORMANCE SUMMARY**SERVICE AREA & PERFORMANCE INDICATOR**

SERVICE AREA	PERFORMANCE INDICATOR	IMPROVED Performance against same quarter last year	GONE DOWN Performance against same quarter last year	STATIC DATA No change from previous quarter	NO DATA AVAILABLE CURRENT QUARTER
--------------	-----------------------	--	--	---	--

CORPORATE CENTRE

BV 9 The percentage of Council Tax collected	IMPROVED			
BV 11b The percentage of top earners from black & minority ethnic communities		GONE DOWN		
BV 12 Average sickness days per employee		GONE DOWN		
BV 78a Speed of processing - average time for housing benefit new claims in days	IMPROVED			
BV 78b Speed of processing - change in circumstances in days	IMPROVED			

EDUCATION ARTS & LIBRARIES

BV 43a The percentage (without exception) of SEN statements prepared within 18 weeks excludes those where an exception under the SEN Code of Practice applies	IMPROVED			
BV 43b The percentage of ALL SEN statements prepared within 18 weeks	IMPROVED			
BV 44 The percentage of permanent exclusions		GONE DOWN		
BV 117 Number of visits to libraries	IMPROVED			
VS 502 Pupil attendance figures		GONE DOWN		
VS 503 Percentage of young people reached by Youth Service		GONE DOWN		

QUARTERLY PERFORMANCE SUMMARY

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ENVIRONMENTAL SERVICES					
BV 82a*	Total tonnage of household local waste arising - the percentage recycled (*now includes composting tonnage)				
BV 99	Percentage change in road accident casualties based on changes over previous year and percentage change over 1994 - 1998 (Indicator table now shows total killed/ seriously injured, number of children killed/seriously injured and total where slight injury occurred)				
BV 109a	Major planning applications in 13 weeks				
BV 187	Condition of footways (measures the percentage of footpaths needing repairs)				
VS 508	Condition of footways (percentage of planned footways which have been re-laid and completed)				
BV 199 (VS 505)	The percentage of highways cleaned to a high standard				
VS 507	Total number of visits to sports and leisure facilities				

QUARTERLY PERFORMANCE SUMMARY

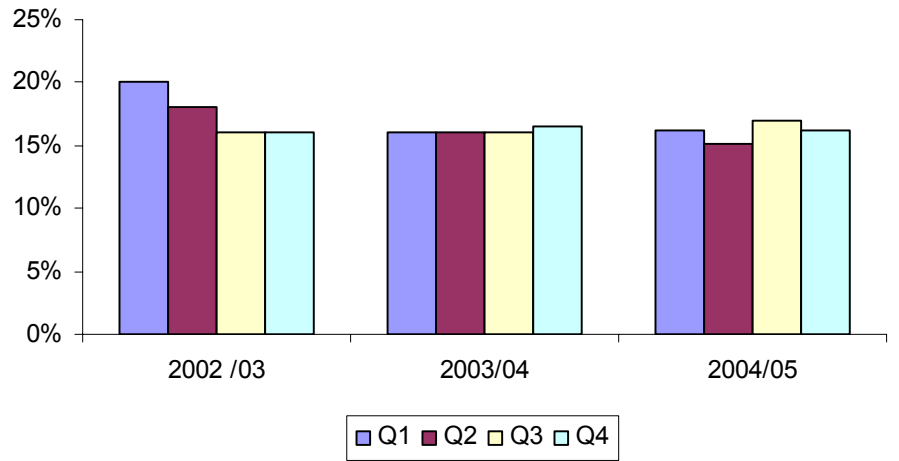
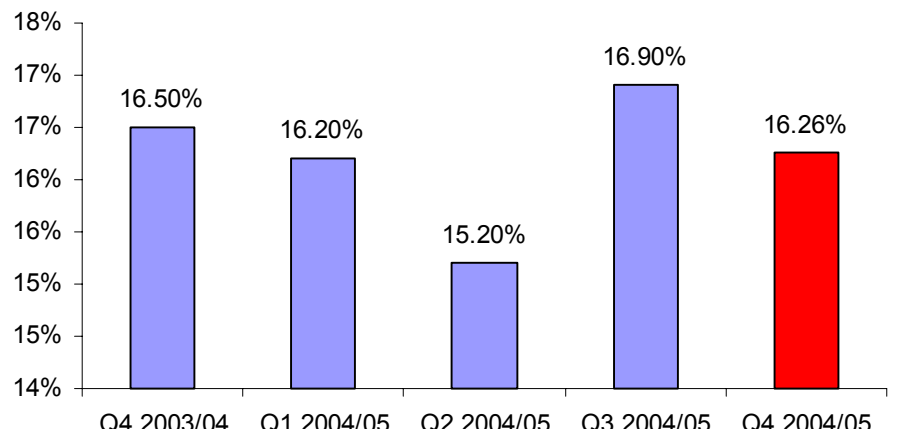
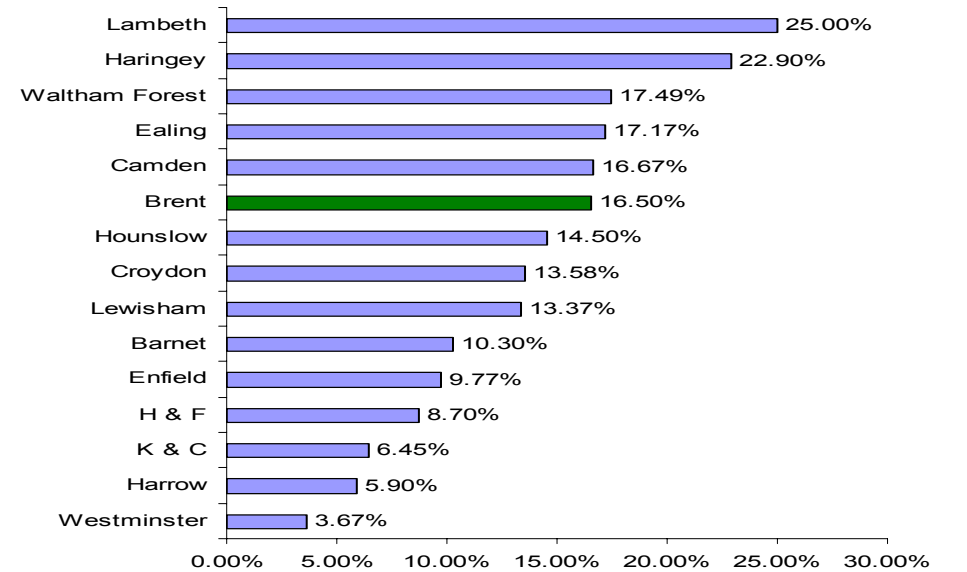
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	BV 64 The number of private sector vacant dwellings that are returned into occupation or demolished as a direct result of action by the local authority				
	BV 183a The average length of stay in bed and breakfast accommodation				
	BV 183b The average length of stay in hostel accommodation	AS FROM Q3 PI WITHDRAWN SEE NEW VS 0183a			
	BV 184b The percentage change in the proportion of non-decent local authority homes				
	BV 185 The percentage response to non-emergency repairs where appointments were made and kept				
	NEW VS 0183a Number and Type of accommodation provided for homeless families (Support PI for BV 183a)	NEW VS REPLACING BV 183a			
SOCIAL SERVICES					
	BV 56 (PAF D54) Percentage of items of equipment and adaptations delivered within 7 working days				
	BV 58 (PAF D39) The percentage of people receiving a statement of their needs and how they will be met				
	BV 162 (PAF C20) The percentage of child protection cases which should and were reviewed during the year				
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	BV 201 (PAF C52) Adults and older people receiving direct payments per 100,000 population aged 18 and over				

CORPORATE CENTRE

**BV 9 Percentage of Council Tax collected
DIRECTOR DUNCAN MCLEOD**

A	QUARTERLY PERFORMANCE 2001/02 TO 2004/05	RESPONSIBILITY																																												
	<table border="1"> <caption>Quarterly Performance Data (Approximate)</caption> <thead> <tr> <th>Year</th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>2002/03</td> <td>38%</td> <td>58%</td> <td>75%</td> <td>90%</td> </tr> <tr> <td>2003/04</td> <td>35%</td> <td>55%</td> <td>72%</td> <td>90%</td> </tr> <tr> <td>2004/05</td> <td>30%</td> <td>55%</td> <td>75%</td> <td>92%</td> </tr> </tbody> </table>	Year	Q1	Q2	Q3	Q4	2002/03	38%	58%	75%	90%	2003/04	35%	55%	72%	90%	2004/05	30%	55%	75%	92%	<table border="1"> <tr> <td data-bbox="1021 215 1413 260">Margaret Read</td> <td data-bbox="1413 215 2098 260">Head of Local Taxation & Benefits</td> </tr> <tr> <td colspan="2" data-bbox="1021 260 2098 464"> Annual target: 93% Cumulative indicator, In 4th quarter target reached. </td> </tr> <tr> <td data-bbox="1021 464 1413 525">Executive Member</td> <td data-bbox="1413 464 2098 525">Cllr. David Coughlin</td> </tr> </table>	Margaret Read	Head of Local Taxation & Benefits	Annual target: 93% Cumulative indicator, In 4 th quarter target reached.		Executive Member	Cllr. David Coughlin																		
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BV 11b Top five percent of earners that are from black & ethnic minorities
DIRECTOR VAL JONES

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**BV 12 Number of working days lost due to sickness absence per employee
DIRECTOR VAL JONES**

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BV 78a Average time processing new housing benefit claims in days
DIRECTOR DUNCAN MCLEOD

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BV 78b Average time to process change in circumstances in days
DIRECTOR DUNCAN MCLEOD

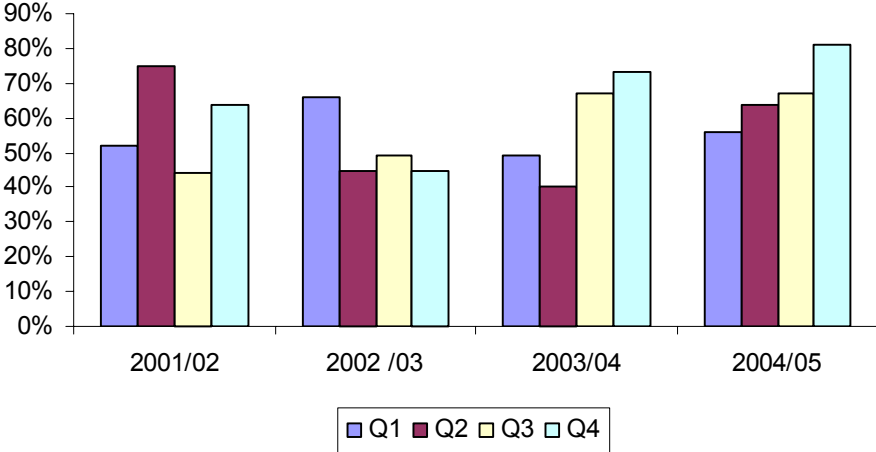
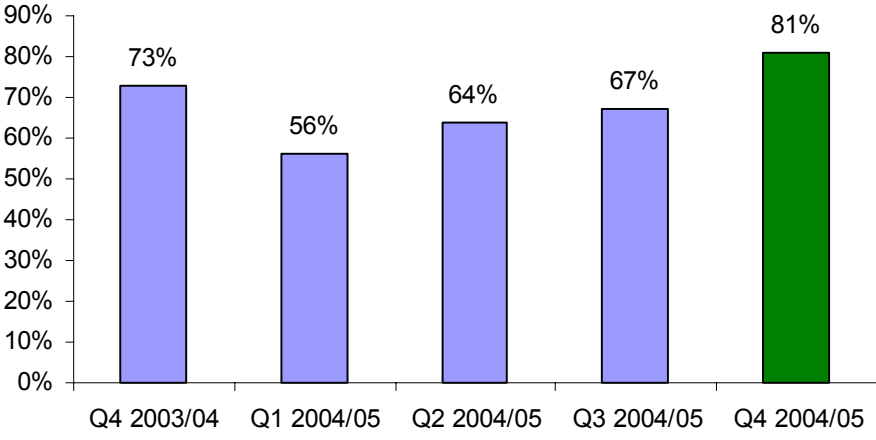
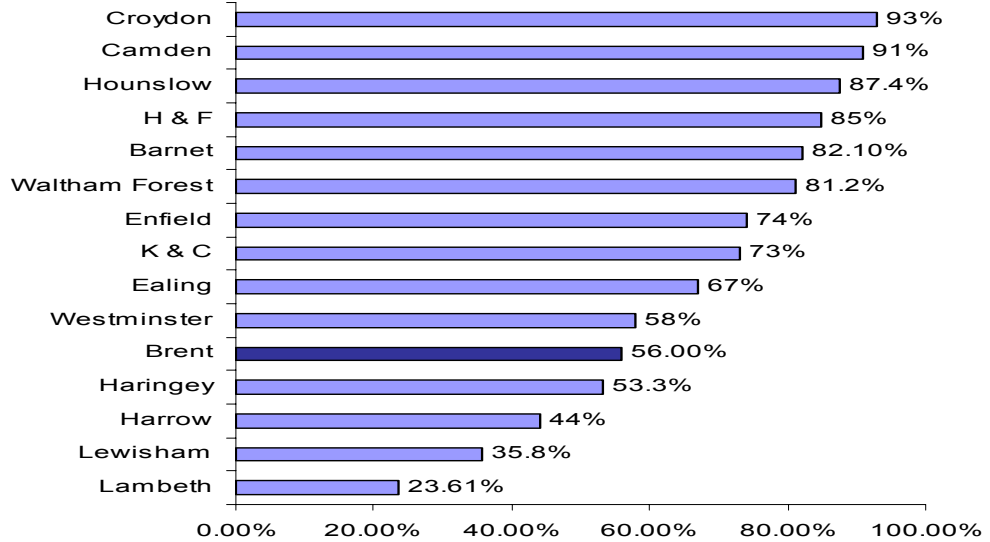
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EDUCATION ARTS & LIBRARIES

BV 43a The percentage of SEN statements (without exception) prepared within 18 weeks excluding those requiring input from external partners
DIRECTOR JOHN CHRISTIE

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**BV 43b The percentage of ALL SEN statements (with exception) prepared within 18 weeks
DIRECTOR JOHN CHRISTIE**

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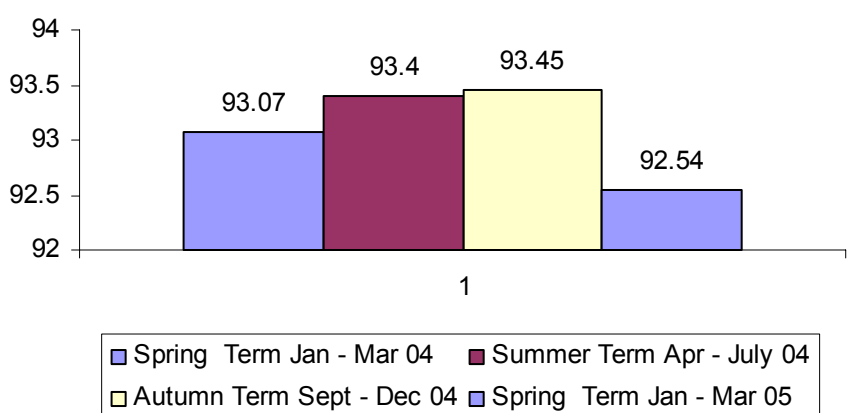
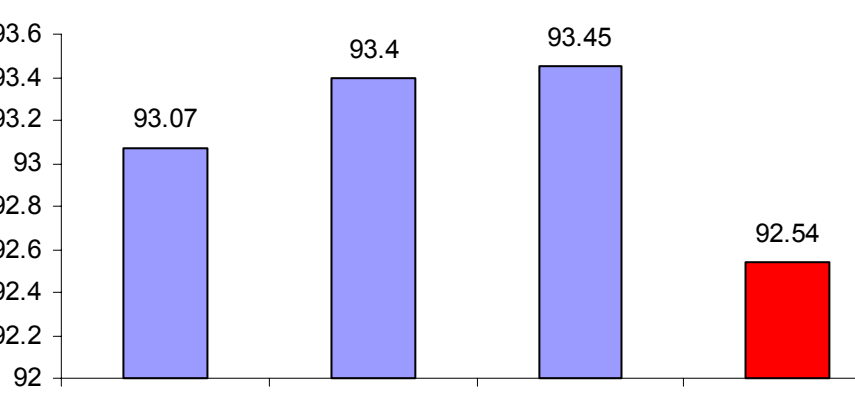
BV 44 Number of pupils permanently excluded per 1000 pupils
DIRECTOR JOHN CHRISTIE

A	QUARTERLY PERFORMANCE 2001/02 TO 2004/05	RESPONSIBILITY																																	
<p>Legend: Q1 (blue), Q2 (maroon), Q3 (yellow), Q4 (cyan)</p>	Paul Roper	Head of Pupil Referral Services																																	
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BV 117 The number of physical visits per 1,000 population to public library premises
DIRECTOR JOHN CHRISTIE

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VS 502 Pupil attendance figures
DIRECTOR JOHN CHRISTIE

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**VS 503 Percentage of young people (13 – 19 years) reached by the Youth Service
DIRECTOR JOHN CHRISTIE**

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ENVIRONMENTAL SERVICES

BV 82a & b Percentage of household waste: recycling & composting
DIRECTOR RICHARD SAUNDERS

A	B	C																																																																												
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BV 99 Percentage change in road accident casualties
DIRECTOR RICHARD SAUNDERS

A						QUARTERLY PERFORMANCE 2004/05		RESPONSIBILITY					
Reporting Year 2003	All Killed/serious injury	Children Killed/serious injury	All Slight injury	Targets for 2004/05		Nanji Bhudia		Prin Eng Accident Analysis Transportation Unit					
No of casualties	191	22	1,191	KSI	215	ANNUAL TARGET: see table This Best Value indicator is reported on annually. However the information is retrospective. I.e. the figures to be reported for 2004/05 relate to the calendar year ending December 2003. The definition has changed for 2004/05 and information from 2003/04 is not comparable. Latest figures for year ended Dec. 2003 show that the targets for 2004/05 for a reduction in the number of casualties have been exceeded and we are on target to meet our government targets for 2010.							
				CHILDREN KSI	36								
				ALL SLIGHT	1320								
Percentage change over previous year	+5%	-4%	-6%	KSI	4%					Executive Member		Cllr. Lesley Jones	
				CHILDREN KSI	-6%					In addition to road safety measures and schemes such as 'Safer Routes to Schools' and new school crossing patrols, enhanced play facilities in parks, such as the recently opened skate park, will contribute to the safety of children and young people.			
				ALL SLIGHT	-1%								
Percentage change over 1994 -	-22%	-48%	-13%	KSI	-12%								
				CHILDREN KSI	-16%								
B						PERFORMANCE AGAINST PRECEDING FOUR QUARTERS 03/04 -04/05		C					
No data available changed reporting						No data available changed reporting							

BV 109a Percentage of major planning applications agreed within 13 weeks
DIRECTOR RICHARD SAUNDERS

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BV 187(VS 504) Condition of Footways (Measures the percentage of footpaths needing repairs)
DIRECTOR RICHARD SAUNDERS

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VS 508 Percentage of planned footways which have been re-laid and completed
DIRECTOR RICHARD SAUNDERS

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