

**Parking Enforcement – Quality/Technical Evaluation Results**

Scoring:    Excellent    9-10  
               Good         7-8  
               Acceptable  5-6  
               Poor         3-4  
               Unacceptable 1-2

Criteria (Weighting in brackets)	Tenderer A	Tenderer B	Tenderer C	Tenderer D	Acceptable Score
<b>Experience in the Service Tendered</b>					
Experience ( x 3 )	27	27	27	27	16.5
Total	27	27	27	27	
<b>The Appropriateness and Effectiveness of the Tenderer’s Proposed System and Working Methods As Set Out In Its Method Statement and Tender Submission Generally</b>					
Camera spec ( x 1 )	8	8	8	8	5.5
HH and printer spec ( x 2 )	16	16	16	16	11
Overview of managerial staff ( x 3 )	24	24	24	24	16.5
Calibre of managerial staff ( x 3 )	24	24	24	24	16.5
Performance measures ( x 3 )	24	27	24	24	16.5
Self monitoring KPIs ( x 2 )	16	18	16	16	11
Method statement ( x 5 )	45	45	40	40	27.5
Staffing information ( x 2 )	16	16	15	16	11
Project plan ( x 3 )	24	27	27	27	16.5
Total	197	205	194	195	
<b>Ability to Achieve Continuous Improvement</b>					
Interaction with other Contractor ( x 3 )	22.5	25.5	21	24	16.5
Continuous improvement ( x 2 )	17	17	16	16	11
Relations with local police ( x 1 )	8	8	8	8	5.5
Waiting times – shops	16	16	14	14	11

Criteria (Weighting in brackets)	Tenderer A	Tenderer B	Tenderer C	Tenderer D	Acceptable Score
( x 2 )					
Training programme	24	24	24	24	16.5
( x 3 )					
Tests for Pas	16	14	14	16	11
( x 2 )					
Handbook	8	8	8	8	5.5
( x 1 )					
Dealing with complaints	16	16	16	16	11
( x 2 )					
Total	127.5	128.5	121	126	
<b>Quality of Service Proposals</b>					
Accommodation provision ( x 2 )	16	18	18	16	11
Additional resources – stadium events ( x 2 )	14	17	14	16	11
Reducing lost PCNs ( x 2 )	16	17	14	13	11
Customer Service Standards ( x 2 )	16	17	16	14	11
ISO 14001 ( x 1 )	6	6.5	6.5	5	5.5
OBPA additional training ( x 1 )	8	8	8	8	5.5
OBPA – half hour to replace ( x 2 )	16	16	16	16	11
Frequency of visits ( x 3 )	27	25.5	24	24	16.5
Supervisors ( x 2 )	16	17	16	16	11
Reporting faulty signs ( x 2 )	16	14	16	16	11
Maintain meters ( x 3 )	21	24	24	24	16.5
Collecting cash ( x 3 )	21	24	24	24	16.5
quip shops ( x 3 )	24	24	25.5	24	16.5

<b>Criteria (Weighting in brackets)</b>	<b>Tenderer A</b>	<b>Tenderer B</b>	<b>Tenderer C</b>	<b>Tenderer D</b>	<b>Acceptable Score</b>
Permits ( x 2 )	15	14	14	16	11
Permit – mgmt info ( x 2 )	14	16	16	16	11
Release of vehicle ( x 1 )	8.5	8.5	6	8	5.5
Vehicles in storage over 3 days ( x 2 )	15	16	12	16	11
Maintaining PA levels ( x 3 )	22.5	27	24	21	16.5
CCTV enforcement ( x 2 )	14	16	14	16	11
Total	306	325.5	308	309	
<b>TOTAL SCORES</b>	657.5	686	650	657	<b>THRESHOLD FOR TOTAL ACCEPTABLE SCORE = 456.5 points</b>