

Parking IT – Quality/Technical Evaluation Results

Scoring:	Excellent	9-10
	Good	7-8
	Acceptable	5-6
	Poor	3-4
	Unacceptable	1-2

Criteria (Weighting in brackets)	Tenderer A	Tenderer B	Tenderer C	Tenderer D	Acceptable Score
Experience in the services tendered					
Similar experience (x 5)	45	42.5	45	20	27.5
The Appropriateness and Effectiveness of the Tenderer's Proposed Systems and Working Methods As Set Out In Its Method Statements and Tender Submission Generally					
Method statement (x 5)	45	35	42.5	35	27.5
Project Plan (x 5)	40	40	40	45	27.5
Equipment (x 2)	18	17	16	14	11
Communications (x 4)	36	34	32	24	22
Software (x 5)	50	45	40	30	27.5
Support (x 5)	45	35	40	35	27.5
Ability to meet general IT requirements (x 3)	24	24	24	24	16.5
Ability to meet system definition (x 4)	32	32	28	28	22
Ability to meet software requirements (x 3)	24	24	22.5	24	16.5
Ability to meet hardware requirements (x 3)	27	24	21	21	16.5
Ability to meet other considerations	40	40	37.5	35	27.5

Criteria (Weighting in brackets)	Tenderer A	Tenderer B	Tenderer C	Tenderer D	Acceptable Score
(x 5)					
Ability to meet KPIs (x 4)	32	32	28	32	22
Area 1 Requirements (x 2)	16	16	18	16	11
Area 1 Monitoring (x 2)	16	16	16	16	11
Area 2 Requirements (x 2)	16	16	14	14	11
Area 2 Monitoring (x 2)	16	16	16	15	11
Area 3 Requirements (x 2)	16	16	16	12	11
Area 3 Monitoring (x 2)	16	16	16	14	11
Area 4 Requirements (x 2)	16	16	18	11	11
Area 4 Monitoring (x 2)	16	16	18	14	11
Area 5 Requirements (x 2)	14	14	18	10	11
Area 5 Monitoring (x 2)	14	14	18	12	11
Area 6 Requirements (x 2)	15	14	14	10	11
Area 6 Monitoring (x 2)	15	14	16	13	11
Area 7 Requirements (x 2)	16	16	16	10	11
Area 7 Monitoring (x 2)	16	16	16	12	11
Area 8 Requirements (x 2)	16	14	18	11	11
Area 8 Monitoring (x 2)	16	16	18	11	11
Area 9 Requirements	18	14	18	14	11

Criteria (Weighting in brackets)	Tenderer A	Tenderer B	Tenderer C	Tenderer D	Acceptable Score
(x 2)					
Area 9 Monitoring (x 2)	18	14	18	12	11
Total	699	656	673.5	574	462
Ability To Achieve Continuous Improvement					
Interaction with other Contractor (x 3)	25.5	21	24	21	16.5
Continuous improvement (x 2)	18	16	18	14	11
Total	43.5	37	42	35	27.5
Quality of service proposals					
Customer Care Standards (x 2)	14	16	16	12	11
ISO 14001 (x 1)	6	6	8	6.5	5.5
Services (x 4)	32	32	36	28	22
Correspondence (x 3)	24	24	24	18	16.5
Other activities (x 3)	21	24	24	21	16.5
Data migration (x 4)	34	32	32	30	22
Customer care (x 4)	32	32	34	24	22
Total	163	166	174	139.5	115.5
TOTAL SCORES	950.5	901.5	934.5	768.5	THRESHOLD FOR TOTAL ACCEPTABLE SCORE = 632.5 points